

10 December 2021



### Response to a request for official information



Thank you for your request for official information received 26 November 2021 by Nelson Marlborough Health (NMH)<sup>1</sup>, where you seek the following information:

***Under the Official Information Act, please provide information, including but not limited to emails, applications, reports, meeting minutes, memos, data, audiovisual materials and correspondence to/from the DHB about:***

- ***The number of formal apologies, including apologies in writing, offered by senior management, including but not limited to the chief executive, deputy chief executive(s), executive managers and board members to:***
- ***Any DHB staff member***
- ***Any former DHB staff member***
- ***Anyone employed, contracted, or working in any capacity for the DHB***

#### NMH Response:

We have no record of a formal apology sent to staff, in any capacity, from the Board, Chief Executive or Executive Leadership Team, since 2015.

- ***Any patient***
- ***Any former patient***
- ***Any family of a patient or former patient***
- ***Any member(s) of the public***

#### NMH Response:

We identified eight formal apologies to patients as captured in our Incident Management system *Apology by DHB* field, since March 2015.

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<sup>1</sup> Nelson Marlborough District Health Board

- ***Any other government agency***
- ***No date range – please provide information as far back as is reasonably practicable.***

NMH Response:

We have no record of a formal apology sent from the Board, Chief Executive or Executive Leadership Team to another government agency.

This decision has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602. If you have any questions about this decision please feel free to email our OIA Coordinator [OIArequest@nmdhb.govt.nz](mailto:OIArequest@nmdhb.govt.nz)

I trust this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely



Lexie O'Shea  
**Chief Executive**