

29 April 2022



**Response to a request for official information**



Thank you for your request for official information as transferred from the Ministry of Health and received 29 March 2022 by Nelson Marlborough Health (NMH)<sup>1</sup>, where you seek the following information.

1. *“The number of times NZ Sign Language Interpreters were booked (Successful and Unsuccessful) for Dr appointments in each DHB each week over the period of 1 year Feb 2021 to Feb 2022?”*

*“Would it have the type of Dr appointments by medical field or location (e.g. hospital or general practice) appointments that used NZSL Interpreters?”*

NMH response: Please see Table One which outlines the number of appointments from 1 February 2021 to the week ending 31 January 2022, by appointment location, alongside the number of appointments that could not be provided on the initially requested day and/or time.

**TABLE ONE**

week starting	appointment Nelson Marlborough Health	appointment General Practitioner (GP)	appointment Primary Health Organisation	appointment unknown facility	requested time unable to be met - NMH	requested time unable to be meet - GP
1/02/2021	3					
8/02/2021	6					
15/02/2021	1					
22/02/2021	1	2				
1/03/2021	1					
8/03/2021	2				1	
15/03/2021	7	1				
22/03/2021	3	1				
29/03/2021	1				1	
5/04/2021	2				1	
12/04/2021	2	1				
19/04/2021	1					

<sup>1</sup> Nelson Marlborough District Health Board

CONTD week starting	appointment Nelson Marlborough Health	appointment General Practitioner (GP)	appointment Primary Health Organisation	appointment unknown facility	requested unable - NMH to be met	requested unable - GP to be meet
26/04/2021		1				
3/05/2021	3					
10/05/2021	3			1		
17/05/2021						
24/05/2021		1				
31/05/2021						
7/06/2021	1				1	
14/06/2021	2					
21/06/2021	1	2				
28/06/2021	1					
5/07/2021	1					
12/07/2021	2					
19/07/2021	3				1	
26/07/2021	4					
2/08/2021	1					
9/08/2021	3	2	2			
16/08/2021			1			
23/08/2021		1				
30/08/2021		1	2			
6/09/2021			3			
13/09/2021		2	1			
20/09/2021			1			
27/09/2021		1				
4/10/2021	2					
11/10/2021	3				1	
18/10/2021		2				
25/10/2021	1					
1/11/2021	1					1
8/11/2021	2	1				
15/11/2021						1
22/11/2021						
29/11/2021						
6/12/2021						
13/12/2021					1	
20/12/2021	1	1				
27/12/2021						
3/01/2022	1					
10/01/2022	2					
17/01/2022	2	1			1	1
24/01/2022						

This response has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602. If you have any questions about this decision please feel free to email our OIA Coordinator [OIArequest@nmdhb.govt.nz](mailto:OIArequest@nmdhb.govt.nz)

I trust this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Lexie O'Shea', with a stylized flourish at the end.

Lexie O'Shea  
**Chief Executive**