

22 July 2021

Via Email: [REDACTED]

Response to a request for official information

Dear [REDACTED]

Thank you for your request for official information received 2 July 2021 by Nelson Marlborough Health (NMH)¹ where you seek the following information.

1. *How frequently people are waiting more than 15 minutes to be handed over to A and E from the ambulance.*
2. *How this winter compares to the previous three years?*

NMH response:

TABLE ONE

Month Year	16-30 mins	31-45 mins
July 2020	13	1
August 2020	33	
September 2020	28	1

For noting, critically unwell or injured patients are prioritised which in turn may impact on another person's waiting time at the Emergency Department (ED). There are limitations with data matching to meet your request, however we can provide a three month indicator based on the time from ambulance arrival to ED arrival for July – September 2020 (noted above).

This response has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or free phone 0800 802 602.

If you have any questions about this decision please feel free to email our OIA Coordinator OIArequest@nmdhb.govt.nz I trust that this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely



Lexie O'Shea
Chief Executive

¹ Nelson Marlborough District Health Board