

11 December 2020

Via Email: [REDACTED]

**Response to a request for official information**

Dear [REDACTED]

Thank you for your request for official information received 23 October 2020 by Nelson Marlborough Health (NMH)<sup>1</sup>, followed by the necessary extension of time 23 November 2020, where you seek the following information:

- 1. What was the value of treatment provided to non-resident patients in each of the last five years and in 2020 as of October 1?*
- 2. How much of that was paid in each of those years and how much was left owing?*
- 3. How much has been written off in each of those years?*
- 4. What was the largest bill racked up by a non-resident patient in that period and what was it for? If different, what was the largest un-paid bill in that period and what was it for?*

**NMH response:** Please see Table One below for the total amounts invoiced toward the value of hospital treatment provided for people not eligible for publicly funded health services, the total amounts paid to NMH and the remaining outstanding, the total amounts written off, and the three largest invoice amounts for each Financial Year (1 July to 30 June) since 1 July 2015.

Note that although a debt is written off we maintain the balance within the outstanding in the event that payment is received.

**TABLE ONE**

Financial Year	Invoiced	Paid	Outstanding	Written-Off	Largest Invoice Amounts
2015/16	\$804,249	\$462,699	\$341,550	\$41,816	\$31,192 \$28,082 \$24,160
2016/17	\$795,963	\$621,386	\$174,577	\$46,398	\$57,069 \$38,237 \$34,761
2017/18	\$1,237,357	\$761,325	\$476,032	\$199,900	\$113,976 \$57,236 \$42,024
2018/19	\$1,059,181	\$809,639	\$249,542	\$39,405	\$55,483 \$35,954 \$29,559
2019/20	\$1,232,307	\$977,163	\$255,144	\$95,359	\$52,775 \$37,598 \$37,162
2020/21 (to Oct)	\$162,853	\$74,925	\$87,928	\$18,058	N/A

<sup>1</sup> Nelson Marlborough District Health Board

**5. Can you break the costs down by type of treatment?**

NMH response: We do not operate a costing system and do not separately track costs by type of treatment.

This response has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602.

If you have any questions about this decision please feel free to email our OIA Coordinator [OIRequest@nmdhb.govt.nz](mailto:OIRequest@nmdhb.govt.nz). I trust that this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely



Dr Peter Bramley  
**Chief Executive**