

NOTICE OF MEETING OPEN MEETING

A meeting of the Board Members of Nelson Marlborough Health to be held on Tuesday 27 October 2020 at 12.30pm

Marlborough Room, Scenic Circle Marlborough 65 Alfred Street, Blenheim

| Section | Agenda Item | Time | Attached | Action |
|---------|-------------------------------------------|---------|----------|------------|
| | PUBLIC FORUM | 12.30pm | | |
| 1 | Welcome, Karakia, Apologies, | 12.40pm | Attached | Resolution |
| | Registration of Interests | | | |
| 2 | Confirmation of previous Meeting | 12.45pm | | |
| | Minutes | | Attached | Resolution |
| 2.1 | Action Points | | | |
| 2.2 | Correspondence | | Attached | Note |
| 3 | Chair's Report | | Attached | Resolution |
| 4 | Decision: 2021 Board Meeting Dates | | Attached | Resolution |
| 5 | Chief Executive's Report | | Attached | Resolution |
| 5.1 | Psychosocial Dashboard | | Attached | Note |
| 6 | Finance Report | | Attached | Resolution |
| 7 | Consumer Council Chair's Report | | Attached | Resolution |
| 8 | Clinical Governance Report | | Attached | Resolution |
| 9 | Glossary | | Attached | Note |
| | Resolution to Exclude Public | 1.30pm | As below | Resolution |

PUBLIC EXCLUDED MEETING

1.30pm

Resolution to exclude public

RECOMMENDATION

THAT the Board resolve itself into a Committee of the whole and that in terms of the NZ Public Health & Disability Act 2000, the public be excluded while the following items are considered:

- Minutes of a meeting of Board Members held on 22 September 2020 (Clause 32(a) Third Schedule NZ Public Health & Disability Act 2000)
- Decision Items To protect information that is subject to negotiation (Clauses 32(a) and (b) Third Schedule NZ Public Health & Disability Act 2000)
- DHB Chief Executive's Report To protect information that is subject to negotiation (Clauses 32(a) and (b) Third Schedule NZ Public Health & Disability Act 2000)

NMH Board Meeting



WELCOME, KARAKIA AND APOLOGIES

Apologies Paul Matheson





REGISTRATIONS OF INTEREST – BOARD MEMBERS

| Name | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|----------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------|
| Jenny Black | Chair of South Island Alliance Board | | | |
| (Chair) | Chair of National Chairs | | | |
| | Member of West Coast Partnership Group | | | |
| | Member Health Promotion Agency (HPA) | | | |
| Craig Dennis | | Director, Taylors Contracting Co Ltd | | |
| (Deputy Chair) | | Director of CD & Associates Ltd | | |
| | | Director of KHC Dennis Enterprises Ltd | | |
| | | Director of 295 Trafalgar Street Ltd | | |
| | | Director of Scott Syndicate Development Company Ltd | | |
| | | Chair of Progress Nelson Tasman | | |
| Gerald Hope | | CE Marlborough Research Centre | Landlord to Hills Laboratory Services Blenheim | |
| | | Director Maryport Investments Ltd | | |
| | | CE at MRC landlord to Hill laboratory services Blenheim | | |
| | | Councillor Marlborough District Council (Wairau Awatere Ward) | | |



| Name | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------|
| Brigid Forrest | Doctor at Hospice Marlborough (employed by Salvation Army) Locum GP Marlborough (not a member of PHO) Daughter in Law employed by Nelson Bays Primary Health as a Community Dietitian | Small Shareholder and director on the Board of Marlborough Vintners Hotel Joint owner of Forrest Wines Ltd | Functions and meetings held for NMDHB | |
| Dawn McConnell | Te Atiawa representative and Chair of Iwi Health Board Director Te Hauora O Ngati Rarua | Trustee, Waikawa Marae Regional Iwi representative, Internal Affairs | MOH contract | |
| Allan Panting | Chair General Surgery Prioritisation Working Group Chair Ophthalmology Service Improvement Advisory Group Chair Maternal Foetal Medicine Service Improvement Advisory Group Chair National Orthopaedic Sector Group | | | |
| Stephen Vallance | Chairman, Crossroads Trust Marlborough | | | |



| Name | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|---------------------------|
| Jacinta Newport | Employee of West Coast DHB as Rural Nurse Specialist Trustee of MCANZ RN advocate of MCANZ Member of NZ Nurses Society | Owner/Director of Helibike Nelson | | |
| Paul Matheson | Nil | Chair of Top of the South Regional Committee of the NZ Community Trust Justice of the Peace | | |
| Jill Kersey | Board member Nelson Brain Injury Association | | ■ Funding from NMDHB | |
| Olivia Hall | Chair of parent organisation of Te Hauora o Ngati Rarua | Employee at NMIT Chair of Te Runanga o Ngati Rarua Board member Nelson College Chair Tasman Bays Heritage Trust (Nelson Provincial Museum) | Provider for potential contracts | |

As at August 2020





REGISTRATIONS OF INTEREST – EXECUTIVE LEADERSHIP TEAM MEMBERS

| Name | Title | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|-----------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|------------------------|---------------------------------|
| CLINICAL SERVIC | ES | | | | |
| Lexie O'Shea | GM Clinical Services | | | | |
| Pam Kiesanowski | Director of Nursing & Midwifery | Chair SI NENZ Group | | | |
| Elizabeth Wood, Dr | Clinical Director Community / Chair Clinical Governance Committee | General Practitioner Mapua Health Centre Chair NMDHB Clinical Governance Committee MCNZ Performance Assessment Committee Member | | | |
| Nick Baker, Dr | Chief Medical Officer | Senior Clinical Lecturer, Community Child Health, University of Otago Wellington School of Medicine Member Steering Group NZ Child and Youth Epidemiology Service (previously Chair of and co-founder of the service) Member of Paediatric Society of NZ Fellow Royal Australasian College of Physicians Occasional Expert Witness Work – Ministry of Justice Technical Expert DHB Accreditation – MOH Occasional external contractor work for SI Health Alliance teaching on safe sleep Chair National CMO Group Co-ordinator SI CMO Group | Wife is a graphic artist who does some health related work work | | |



| Name | Title | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|--------------|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|------------------------|---------------------------------|
| | | Member SI Quality Alliance Group – SIAPO | | | |
| | | Associate Fellow of Royal Australasian College of Medical Administrators | | | |
| | | Fellow of the Royal Meteorological Society | | | |
| | | Member of NZ Digital Investment Board Ministry of Health | | | |
| | | External Clinical Incident Review Governance Group - ACC | | | |
| Hilary Exton | Director of Allied Health | Member of the Nelson Marlborough Cardiology Trust | | | |
| | | Member of Physiotherapy New Zealand | | | |
| | | Member of the New Zealand DHB Physiotherapy Leaders group | | | |
| | | Member of the New Zealand Paediatric Group | | | |
| | | Chair of South Island Directors of Allied Health | | | |
| | | President of the Nelson Marlborough Physiotherapy Branch | | | |
| | | Deputy Chair National Directors of Allied Health | | | |
| MENTAL HEAL | TH SERVICES | | | | |
| Jane Kinsey | GM Mental Health Addictions & DSS | Husband works for NMDHB in AT&R as a Physiotherapist. Son employed short term contract as data entry | | | |
| | | | Board member Distance Running Academy | | |



| Name | Title | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts |
|----------------|------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|------------------------|---------------------------------|
| CORPORATE SU | IPPORT | | | | |
| Trish Casey | GM People & Capability | Husband is shift manager for St John Ambulance | Trustee of the Empowerment Trust | | |
| Kirsty Martin | GM IT | | | | |
| Eric Sinclair | GM Finance Performance & Facilities | Trustee of Golden Bay Community Health Trust Member of National Food Services Agreement Contract Management Group for Health Partnerships Wife is a Registered Nurse working permanent part time for Tahunanui Medical Centre and occasional locum for other GP practices | Treasurer, Waimea Basketball Club (commences November 2020) | | |
| Cathy O'Malley | GM Strategy Primary & Community | Daughter employed by Pharmacy Department in the casual pool Sister is employed by Marlborough PHO as Healthcare Home Facilitator | Daughter is involved in sustainability matters | | |
| Ditre Tamatea | GM Maori Health & Vulnerable Populations | Te Herenga Hauora (GM Maori Health South Island) Member of Te Tumu Whakarae (GM Maori Health National Collective) Partner is a Doctor obstetric and gynaecological consultant Member of the South Island Child Health Alliance Te Herenga Hauora representative to the South Island Programme Alliance Integration Team (SPAIT) | Both myself and my partner own shares in various Maori land incorporations | | |



| Name | Title | Existing – Health | Existing – Other | Interest Relates To | Possible Future Conflicts | | | |
|-------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|------------------------|---------------------------------|--|--|--|
| CHIEF EXECUTIVE | CHIEF EXECUTIVE'S OFFICE | | | | | | | |
| Peter Bramley, Dr | Chief Executive | DHB representative on the PHARMAC Board National CE Lead for Joint Procurement Agency National CE Lead for RMO National CE Lead for Mental Health Board Member of Health Roundtable Board Trustee of Churchill Hospital Daughter employed as RN for NMDHB | Son-in-law employed by Duncan Cotterill | | | | | |
| Gaylene Corlett | EA to CE | Brother works at NMDHB in the Transport Department | | | | | | |

As at October 2020

MINUTES OF A PUBLIC MEETING OF BOARD MEMBERS OF NELSON MARLBOROUGH HEALTH HELD IN SEMINAR CENTRE ROOM 1, BRAEMAR CAMPUS, NELSON HOSPITAL ON 22 SEPTEMBER 2020 AT 12.30PM

Present:

Jenny Black (Chair), Craig Dennis (Deputy Chair), Gerald Hope, Stephen Vallance, Allan Panting, Brigid Forrest, Jacinta Newport, Paul Matheson, Jill Kersey, Dawn McConnell, Olivia Hall

In Attendance:

Eric Sinclair (Acting CE and GM Finance Performance & Facilities), Nick Baker (Chief Medical Officer), Pat Davidsen on behalf of Lexie O'Shea (GM Clinical Services), Cathy O'Malley (GM Strategy Primary & Community), Hilary Exton (Director Allied Health), Jane Kinsey (GM Mental Health Addictions & DSS), Pamela Kiesanowski (Director Nursing & Midwifery), Stephanie Gray (Communications Manager), Gaylene Corlett (Board Secretary)

Apologies:

Nil

SECTION 1: PUBLIC FORUM / ANNOUNCEMENTS

Carly Gooch, Reporter for Nelson Mail

SECTION 2: APOLOGIES AND REGISTRATIONS OF INTEREST Noted.

Moved: Brigid Forrest Seconded: Allan Panting

RECOMMENDATION:

THAT APOLOGIES AND REGISTRATIONS OF INTEREST BE NOTED.

AGREED

SECTION 3: MINUTES OF PREVIOUS MEETING

Moved: Brigid Forrest Seconded: Allan Panting

THAT THE MINUTES OF THE MEETING HELD ON 25 AUGUST 2020 BE ADOPTED AS A TRUE AND CORRECT RECORD.

AGREED

Matters Arising

Nil.

3.1 Action Point

Item 1 – Wood Pellet Trial: Ongoing. Report October meeting around emissions. Item 2 – Consumer Council: The Board Chair met with the Clinical Governance Support Manager and the Consumer Council Facilitator to discuss membership extensions. Completed.

3.2 Correspondence

Noted.

SECTION 4: CHAIR'S REPORT

The Chair thanked the Executive Leadership Team, and acknowledged the Acting CE, for their efforts whilst the CE is at Canterbury DHB. It is a testament to their support and strength as a team that the CE was able to assist Canterbury at this time.

SECTION 5: ACTING CHIEF EXECUTIVE'S REPORT

Franklyn Village

Noted this is not owned by the DHB, although we do provide some heating and steam to the building, which is purchased on a commercial arrangement. NMH is looking at assisting Franklyn Village management to set up a Health Hub, which is still being designed. The Hub will be a collaboration with a number of agencies to provide services to those living in Franklyn Village. The Landlord is socially interested to better the residents, and is willing to invest in space for the Health Hub.

Nikau House

Our commitment to provide a Hub for mental health, Maori health and other services is important. It is intended to increase messages to clients, family and community. It is planned to have all work completed prior to Christmas to enable services to be up and running in the New Year.

Minor Procedures

Noted we are ahead of target. **It was requested that** a breakdown be provided at the next meeting on what minor procedures have been completed.

Ki Te Pae Ora

Updates noted. It was suggested that the English meaning of Ki Te Pae Ora be noted on the report.

Addictions DNA

Discussion held on the high number of DNAs in Mental Health in Wairau. We are focussing on understanding DNA rates in Mental Health and Addictions as it is a concern. Data is being shared with teams and we are looking at strategies to improve the number of DNAs.

Moved: Stephen Vallance

Seconded: Jill Kersey

THAT THE BOARD RECEIVES THE ACTING CHIEF EXECUTIVE'S REPORT.

AGREED

SECTION 6: FINANCIAL REPORT

The result for the first two months of the new financial year 2020/21 shows a deficit of \$125k which is \$115k adverse to the planned result. This includes a net cost associated with the COVID-19 response of \$169k which brings the business as usual result to a surplus of \$44k or \$54k favourable to budget.

Workforce and Locums

Due to COVID restrictions of needing two weeks isolation, it is not practical for international short term locums to come to New Zealand, although New Zealand is still a place that locums wish to come to. With New Zealand doctors not moving overseas due to COVID, we are well placed for workforce.

Annual Leave

Noted annual leave total is increasing, however this is a national trend at the moment. We are encouraging staff to take leave to ensure health, safety and wellbeing is covered, and will encourage staff to take leave over the Christmas period.

Moved: Craig Dennis Seconded: Brigid Forrest

THAT THE BOARD RECEIVES THE FINANCE REPORT.

AGREED

SECTION 7: CONSUMER COUNCIL CHAIR'S REPORT Noted.

SECTION 8: CLINICAL GOVERNANCE COMMITTEE REPORT

Discussion held on organisation approval of research. Noted our clinical research requests are usually connected to larger research projects. There is a South Island Ethics Committee and a National Ethics Committee who approve all research projects. The Iwi Health Board at NMH gives approval from an ethical perspective locally. We are wanting to make it easier to manage research requests. There is benefit to doing research projects. It was agreed that an update on current research be provided to the Board.

SECTION 9. GENERAL BUSINESS

Nil.

Public Excluded

Moved: Dawn McConnell Seconded Jacinta Newport

RECOMMENDATION:

THAT the Board resolve itself into a Committee of the whole and that in terms of the NZ Public Health & Disability Act 2000, the public be excluded while the following items are considered:

- Minutes of a meeting of Board Members held on 25 August 2020 (Clause 32(a) Third Schedule NZ Public Health & Disability Act 2000)
- DHB Chair's Report To protect information that is subject to a delegation of confidence (Clauses 32(a) and (b) Third Schedule NZ Public Health & Disability Act 2000)
- DHB Chief Executive's Report To protect information that is subject to a delegation of confidence (Clauses 32(a) and (b) Third Schedule NZ Public Health & Disability Act 2000)

Resolutions from the Public Excluded Meeting:

The Board approved the following resolutions in the Public Excluded section of the Board meeting:

- Minutes of Previous Meeting APPROVED
- Chair's Report RECEIVED
- Decision: Contract Variations APPROVED
- Decision: Palliative Care Services Hospice Marlborough APPROVED
- Update: Facilities APPROVED
- CE's Report RECEIVED
- H&S Report RECEIVED

Meeting closed at 1.00pm.

NELSON MARLBOROUGH HEALTH OPEN MEETING

| | ACTION POINTS - NMH – Board Open Meeting held on 22 September 2020 | | | | | | | | |
|------------------|--------------------------------------------------------------------|----------------------------------------------------------------------|-----------------------|----------------------|---------------------|--------------------------------|--|--|--|
| Action Item # | Action Discussed | Action Requested | Person Responsible | Meeting Raised In | Due Date | Status | | | |
| 1 | CE's Report: Wood Pellet Trial | CO ₂ emissions to be reported to the Board regularly | Eric Sinclair | 26 November 2019 | Ongoing | Completed. Refer to item 2.1.1 | | | |
| 2 | CE's Report | A breakdown be provided on what minor procedures have been completed | | 22 September 2020 | 27 October 2020 | Completed. Refer to item 2.1.1 | | | |
| 3 | Clinical Governance Committee Report | Provide an update on current research projects | Elizabeth Wood | 22 September 2020 | 24 November 2020 | | | | |



To: Board Members

From: Eric Sinclair, Acting Chief Executive

Date: 21 October 2020

Subject: Action Points

Status

This report contains:

- ☐ For decision
- ✓ Update
- ☐ Regular report
- ☐ For information

1. Wood Pellet Trial

The wood pellet trial is being conducted in mid-November. The trial will be conducted on a shorter time basis than initially planned given the complexities to ensure that no back burn occurs. We will be able to measure the impact of the wood pellet in this short time period for the heat produced and its comparability to coal.

We are also reviewing other alternatives that may result in only the landfill gas (LFG) boiler being required with a smaller "instant-fire" boiler (e.g. a diesel boiler) available as a back-up. This could occur depending on the volume of steam required for the laundry services.

2. Minor Procedures

A table showing the minor procedures completed in the first quarter will be tabled at the Board meeting.

3. Current Research Projects

An update on the current research projects will be provided to the Board at the November meeting.

Eric Sinclair

ACTING CHIEF EXECUTIVE

RECOMMENDATION:

THAT THE BOARD NOTE THE RESPONSES TO THE ACTION POINTS

Action Points Update 2.1.1-1



To: Board Members

From: Eric Sinclair, Acting Chief Executive

Date: 21 October 2020

Subject: Correspondence for September/

October

Status

This report contains:

☐ For decision

□ Update

✓ Regular report

✓ For information

Inward Correspondence

| Date | From | Item | | | |
|------------|----------------|-------------------------------------------------|--|--|--|
| 24/09/2020 | NBPH | Thank you and acknowledgement | | | |
| 25/09/2020 | Minister of | Approval of Annual Plan | | | |
| | Health | | | | |
| 20/10/2020 | Public Service | Government Decision Making During the Period of | | | |
| | Commission | Caretaker Government | | | |

Outward Correspondence

| Date | From | | | ltem | | | | |
|------------|----------------|-------------|-----|--------------|----|------------|------|----|
| 16/10/2020 | Salvation Army | Thank you | for | contribution | to | palliative | care | in |
| | | Marlborough | | | | | | |

Correspondence 2.2-1



To: Board Members

From: Jenny Black, Chair

Date: 21 October 2020

Subject: Chair's Report

Status

This report contains:

- ☐ For decision
- ✓ Update
- ✓ Regular report
- ☐ For information

A verbal update will be provided at the meeting.

Jenny Black

Chair

RECOMMENDATION

THAT THE BOARD RECEIVES THE CHAIR'S REPORT.

Chair's Report 3-1



To: Board Members

From: Gaylene Corlett, Board Secretary

Date: 21 October 2020

Subject: Decision: 2021 Meeting Dates

Status

This report contains:

√ For decision

□ Update

☐ Regular report

☐ For information

Attached as item 4.1 are the proposed dates for Board, Advisory Committee, and Audit & Risk Committee meetings for 2021.

Gaylene Corlett **Board Secretary**

RECOMMENDATION:

THAT THE BOARD ENDORSES THE MEETING DATES FOR 2021.

Decision: 2020 Meeting Dates

NMDHB 2021 Board Meeting Dates

S = Standard C = Closed

| Date | 2020 Meetings | Туре | | Location |
|--------|--------------------|------|---------------|---------------------------------|
| 26 Jan | Combined Workshop | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 26 Jan | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 09 Feb | Audit & Risk | С | 9.30-12.30pm | DHB Office Meeting Room, Nelson |
| 23-Feb | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 23-Feb | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 23 Mar | Advisory Committee | S | 10.00-12.00pm | Blenheim |
| 23 Mar | Board | S | 12.30-4pm | Blenheim |
| 26 Mar | IHB Board to Board | С | 10-3pm | Waikawa Marae |
| 27 Apr | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 27 Apr | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 11 May | Audit & Risk | С | 9.30-12.00pm | DHB Office Meeting Room, Nelson |
| 25 May | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 25 May | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 22-Jun | HAC | S | 10.00-12.00pm | Blenheim |
| 22 Jun | Board | S | 12.30-4pm | Blenheim |
| 27 Jul | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 27 Jul | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 10 Aug | Audit & Risk | С | 9.30-12.30pm | DHB Office Meeting Room, Nelson |
| 24 Aug | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 24 Aug | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 28 Sep | Planning Workshop | S | 10.00-12.00pm | Blenheim |
| 28 Sep | Board | S | 12.30-4pm | Blenheim |
| 26 Oct | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 26 Oct | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |
| 27 Oct | IHB Board to Board | С | 10-3pm | TBC |
| 09 Nov | Audit & Risk | С | 9.30-12.30pm | DHB Office Meeting, Nelson |
| 23 Nov | Advisory Committee | S | 10.00-12.00pm | Seminar Centre Room 1, Nelson |
| 23 Nov | Board | S | 12.30-4pm | Seminar Centre Room 1, Nelson |



To: Board Members

From: Eric Sinclair, Acting Chief Executive

Date: 21 October 2020

Subject: Chief Executive's Report

Status

This report contains:

- ☐ For decision
- ✓ Update
- ✓ Regular report
- ☐ For information

1. INTRODUCTORY COMMENTS

September, and the first couple of weeks of October, has been a busy period as the health system continues to respond to the COVID-19 pandemic, and deliver the 'business-as-usual' services for our population. This is a credit to the wider team across Te Tau Ihu health system, be it within the DHB or our various partners.

There are no current cases of COVID within our community, and we have closed the CBACs. However, these can be activated within a very short period again if required. The Public Health Team continue to lead the response, including the testing regime that includes some ambitious targets from the MOH. Our Procurement team have done a superb job in managing the distribution of PPE (personal protective equipment) to a range of providers across the community.

At a national level, a number of employment relations initiatives are underway including the pay parity for primary care nursing, and pay equity for clerical, allied health and nursing.

Nationally, work has commenced on the response to the Health & Disability System Review with the lead now appointed. With the election now done, it is expected we will start hearing further details on the Government's intentions for the health sector.

We have submitted a number of bids to the MOH for the planned care initiative and capital funding. A small number have been declined, however over 20 bids have been pushed through to the next review phase by the MOH. We have also been asked to submit a plan for funding from the sustainability fund – this was an appropriation in Budget 2019 but has taken some time to determine what would be made available to DHBs. We have been provided \$460k and the Executive Leadership Team is looking at what options should be put forward in conjunction with a range of other funding pools that are available. The criteria for the sustainability funding includes:

- Development of DHB cost savings and financial sustainability
- Improving equity
- Service improvement aligned to the Ministry of Health measures.

We have completed the first quarter of the 2020/21 year in a positive position, and are set up well to continue through the remainder of the year.

On a personal basis it is great to welcome the CE back into the 'hot seat', and I am sure we will all benefit from his experiences at CDHB. I also extend a special thanks to the Board Chair, the EA to the CE, and the Executive Leadership Team for making the last couple of months as smooth as possible.



2. KI TE PAE ORA / TOWARDS A HEALTHY FUTURE

The overall programme continues to gain strength. A few key points of progress over the last month include:

- A communications panel is being established to assist with the communication plan for the system.
- The Staff Weekly newsletter now includes a regular spot to highlight progress.
- Change support roles to support the Executive lead have been identified for each of the workstreams.
- The monthly reporting of the programme is being reviewed and refined. The table below provides a short overview of each workstream within the programme and its current status whilst the revised report is developed.

| Workstream | Status | Comment |
|------------------------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Community Wellbeing | | Good progress has been made on a number of the key areas within the workstream over the last month including the Nikau Hauroa Hub and the first 1000 days |
| Telehealth | | A number of positive interactions with external and internal parties has occurred 18 LEAP clinics conducted with CDHB for oncology / paediatrics |
| Closing Digital Divide | | Continued development of the "virtual visitor" to assist with in-hospital visits |
| Workforce | | Analysis of current state is underway |
| Development | | List of macro challenges to workforce planning identified |
| Ways of Working | | Flexible working policy being consulted with wide range of staff and unions currently |
| Acute Care | | A project manager to drive the workstream commences at the beginning of November. They will develop the project plan as their initial priority |
| Planned Care | | The 3-year planned care plan has been submitted to the MOH |
| | | COVID catch up planning continues to be discussed with the MOH |
| | | Planned care initiatives and capital funding bids submitted to MOH – awaiting MOH decision |
| Data & Quality | | Currently reviewing how data and analytics can best be provided across the organisation |
| Facilities | | Programme now established with project manager commencing in November |
| | | Range of business cases to be developed |
| | | Awaiting formal responses from centre on DBC development and the shovel ready projects |

Acting Chief Executive's Report 5-2



3. PRIMARY & COMMUNITY

- The NMDHB Annual Plan 2020-21 has been signed off by the Minister of Health.
 Quarterly reporting against the activities outlined in both the Annual Plan and System Level Measures plans are underway.
- Preparation for the 2021-22 planning cycle has commenced. The implementation section of the Regional Services Plan (RSP) was circulated to ELT for feedback to inform next year's planning. A table outlining the stakeholders for inclusion in System Level Measures planning is under development.
- Nelson Marlborough HealthPathways (NMHP) statistics continue to demonstrate a sustained increase in access to HealthPathways when compared with the previous year. There were 1,489 users and 39,670 page views on NMHP in September 2020; a 5% and 15% increase respectively, when compared with September 2019. NMHP user numbers per capita also continue to be significantly higher than other comparable HealthPathways regions.
- There continue to be five active COVID-19 pathways on NMHP, however during September page views subsided to an average of 202 per week (compared with 431 in August), and the COVID-19 Clinical Pathway is no longer the most viewed page on the website. This is indicative of the contained regional situation. The predominant focus of these updates related to testing procedures, PPE guidance and associated resources on the clinical pathway.
- Ongoing COVID-19 outbreak planning has been undertaken in Aged Residential Care (ARC) facilities, and the Rapid Response Plan has been approved for dissemination. A simulation exercise was repeated with ARC facilities and clinical managers.
- The Healthy Homes programme has insulated over 2,000 homes to date. The change to the criteria has enabled more homeowners to access insulation.
- A cultural competence/interpreter use workshop was held in Wairau.
- Demand for District Nursing services in Nelson and Motueka continue to increase.
- Across Nelson, Wakefield and Motueka, 4,829 patients were visited by District Nurses in September (up from 3,408 in August), and in Blenheim, 1,294 patients were visited (up from 1,273 in August).
- A project to look at the District Nurse IT/programme requirements is well under way, and is expected to be complete by early next year.
- District Nursing Nelson has now transferred onto eTriage for receiving all referrals from GPs.
- Renwick Medical Centre and the District Nurses (DNs) in Blenheim are collaborating
 to provide an early intervention service and clinic based at the medical centre.
 District nursing patients, who are mobile, will be able to attend a clinic at Renwick
 rather than travel into Blenheim, and the DNs will also provide a fortnightly wound
 clinic at Renwick to support practice staff with expert advice and early intervention.
- In Blenheim, District Nursing referral numbers continue to increase with a 61% increase in referrals between August and September. The team is presently trialing re-organisation of boundaries (Rural West, North, South, Clinic, Picton), and will add a new team (within existing resource) to assist with increased case load.
- It has been a busy month with Bikes in Schools. Tapawera Area School's bike track
 has been completed, Wakefield School received bikes and launched a 'Bike Week',
 Auckland Point School hosted an event to celebrate their new bike track, and 25
 bikes from the Bike Station have been secured for Nelson-Tasman kindergartens.
 Bikes in Schools is a great collaborative programme with support from local Councils
 being key to its success.
- Health Promotion supported Auckland Point School with the successful launch of its new bike track this month. The school has already seen significant changes in the



school community as a result of the track being built with the school Principal commenting "The children are so excited to be able to get the bikes out and go for it... the physical activity that is occurring has so many benefits for everyone. It has become a magnet for the community too and this means our grounds are being watched over and used for positive purposes during the times school is closed." The launch was a great collaborative effort between Public Health, the Heart Foundation and NCC Enviro-schools, and flowed on from support being provided to the school with nutrition and physical activity.

- Health Promotion supported the 'Step into Spring' active transport initiative delivered by NCC by attending walk and bike to school morning events at Nelson Central and Tahunanui Schools.
- Public Health Dietitian met with NMH Communications team to discuss how nutrition-based health promotion messages could be communicated throughout the organisation and to the public. An article on "Good food for a good mood" for mental health awareness week has been submitted to the Communications team for the newspaper's October Health News on healthy lunchboxes for the final school term.
- The 15th Annual Marlborough Clued-up Kids programme is planned for November with 16 schools and 700 students confirmed and booked in to attend.
- A total of 91 referrals were made to the Stop Smoking Service throughout September, including 9 for Pēpi First. This is the highest number of referrals for any given month in 2020 to date, and is also the highest number of referrals for the month of September since the service began in 2017. The increase is due in part to enrolments for group-based support, primarily with Pathways (Waimea) and St Mark's (Wairau). Of the 91 referrals, 72 bookings were made, including 8 for Pēpi First. This represents a 79% referral to enrolment rate.
- The Smokefree team continues to progress their Strategic Plan, Te Whakamahere, with a particular focus on hapū māmā and the Pēpi First programme. This includes greater collaboration with colleagues from Te Waka Hauora and Te Piki Oranga, before and after Hapū Wānanga as well as collective "wrap around" support for māmā, partners, whānau and Smokefree whare throughout the region.
- Meeting held with Not in Education Employment or Training Service (NEETS), a
 group of young people (15-24 year olds) not in education or training, and Youth
 Payments staff, as they had requested information on local sexual health services
 and updates on other local services and resources. It was also a good opportunity
 to link these youth workers with NMH Oral Health Services and Barnardo's for
 further resources/information.
- A new service, Individual Placement and Support (IPS), helping people with mental health issues to find and stay in employment will start on 1 October 2020. IPS has a higher success rate than other employment models and NMH is working closely with Te Ara Mahi to introduce and embed this service into its Nelson, Tasman and Maori Mental Health and Early Intervention Services (including being located at Nikau Hauora Hub). In recent years NMH and Te Ara Mahi established an IPS pilot in Wairau, and IPS is now fully embedded into the Wairau Mental Health Service.
- NMH has commenced the procurement of an electronic prescribing and medication administration system. This should streamline patient medication management, prevent errors and allow for better reporting. Initially access will be restricted to pharmacy teams with a view to rolling this out to prescribers and others.
- Community Oral Health Service arrears have increased 1% in the month to 19% (target < 10% by June 2021), largely due to staff absences and the ceasing of Saturday clinics.



 The Health Promotion team worked with NMH communications team to promote the "0 alcohol when pregnant' message for Fetal Alcohol Spectrum Disorder (FASD) Awareness day/month on a range of platforms.

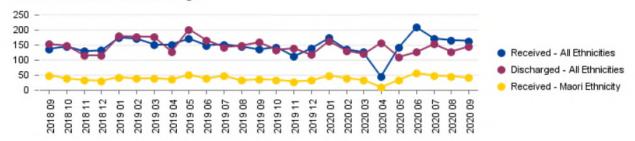
4. MENTAL HEALTH, ADDICTIONS AND DSS

- The GM Mental Health Addictions & DSS is representing health on the Regional Leadership Group (RLG) for Nelson/Tasman. The Marlborough PHO CE is the health representative on the Marlborough RLG. This is a good forum to continue to keep key leaders across the community informed and up to date on COVID-19 response issues.
- Regular connections are being made with CDEM Welfare Managers, Public Health and MSD to refine the referral pathways for health and welfare supports should we face a suspected or positive case in our region. We are currently working on identifying an accommodation option where people who cannot self-isolate and need urgent short-term accommodation, until national direction is received, is being scoped.
- The psychosocial plan continues to be refined and key stakeholders meet regularly. Attached as item 5.1 is the most recent psychosocial dashboard.
- Regular newsletters regarding Nikau Hauora Hub have been sent out to keep people informed and up to date with progress on the co-design improvement programme.
- We have successfully recruited two Nurse Educator roles who will both be based in ED (0.6 FTE Nelson and 0.2 FTE Wairau). This will enable us to make good progress on embedding the hauora hinengaro pathway in both EDs.
- The new integrated model of care began this month with the Te Ara Mahi team joining our secondary Mental Health teams which include Early Intervention Services, Maori Mental Health, Adult Nelson, Tasman and Wairau teams.

4.1 Addictions

| | Re | ferrals - 2020 | 09 | Commu | nity Contacts | DNA % - 2020 08 | | |
|-------------------|----------------------|----------------|------|-------|-------------------|------------------------|--------------------|--------------------|
| | Caseload 05/10/20 | Received | DX'd | Total | % Data Entered | AVG Days to 1st F2F | All Ethnicities | Maori Ethnicity |
| Addictions Nelson | 711 | 114 | 108 | 51 | 6% | 28 | 11.8% | 25.0% |
| Addictions Wairau | 287 | 49 | 36 | 155 | 52% | 54 | 15.5% | 25.9% |
| Total | 998 | 163 | 144 | 206 | 18% | 44 | 14.6% | 25.8% |

Referrals Received and Discharged

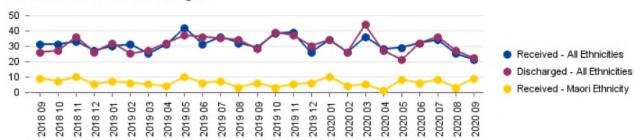




4.2 Mental Health Admissions Unit (Wahi Oranga)

| | Refe | errals - 2020 | 09 | Midnight (| Occupied Be | eds - 2020 09 | 2020 09 | 2020 08 |
|-------------|----------------------|---------------|------|-----------------|----------------|---------------|---------|-----------------------|
| | Caseload 05/10/20 | Received | DX'd | AVG Occupied | Funded Beds | % Occupied | ALOS | % Clinically Coded |
| Wahi Oranga | 25 | 21 | 22 | 26.9 | 30 | 90% | 68 | 96% |

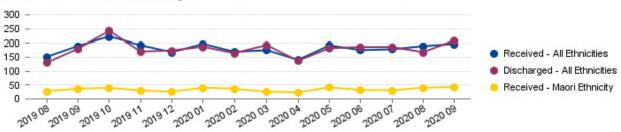
Referrals Received and Discharged



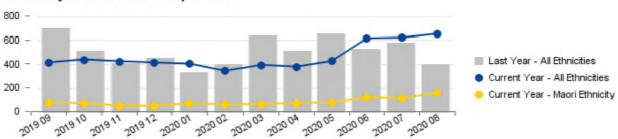
4.3 Community Assessment Team (CAT) Nelson and Psychiatric Liaison Nelson

| | Ref | Referrals - 2020 09 | | | ity Contacts | DNA % - 2020 08 | | |
|------------|----------------------|---------------------|------|-------|-------------------|------------------------|--------------------|--------------------|
| | Caseload 05/10/20 | Received | DX'd | Total | % Data Entered | AVG Days to 1st F2F | All Ethnicities | Maori Ethnicity |
| CAT Nelson | 82 | 196 | 208 | 649 | 163% | 1 | 1.1% | 2.6% |
| Total | 82 | 196 | 208 | 649 | 163% | 1 | 1.1% | 2.6% |

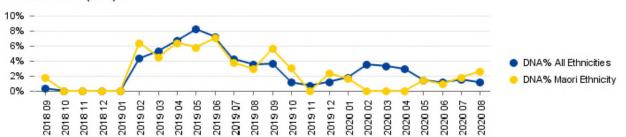
Referrals Received and Discharged



Community Contacts - Data Completeness



Did Not Attend (DNA) %



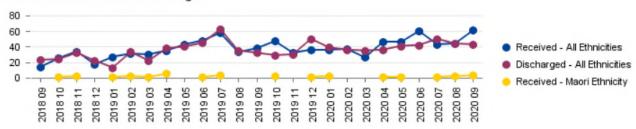


4.4 Older Persons Mental Health (OPMH)

 Increasing pressure on beds in ARC and NPH which is impacting on demand for beds. Patients supported by community service steady, however increase in referrals for more complex patients due to service gaps.

| | Referrals - 2020 09 | | | Commu | nity Contac | ts - 2020 08 | Midnight Beds - 2020 09 | | | |
|----------------|----------------------|----------|------|-------|-------------------|------------------------|-------------------------|----------------|---------------|--|
| | Caseload 05/10/20 | Received | DX'd | Total | % Data Entered | AVG Days to 1st F2F | AVG Occupied | Funded Beds | % Occupied | |
| Inpatient Unit | 10 | 5 | 4 | | | | 9.1 | 10 | 91% | |
| Liaison Nelson | 21 | 11 | 11 | 44 | 116% | 0 | | | | |
| Liaison Wairau | 11 | 2 | 3 | 68 | 2,267% | 16 | | | | |
| Nelson | 95 | 36 | 18 | 91 | 54% | 26 | | | | |
| Wairau | 27 | 7 | 7 | 55 | 177% | | | | | |
| Total | 164 | 61 | 43 | 258 | 107% | 16 | | | | |

Referrals Received and Discharged

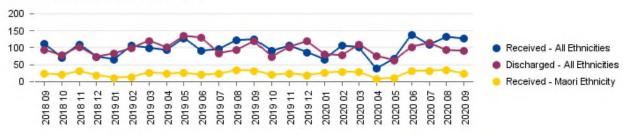


Note: OPMH share Referrals between Inpatient and Community Settings. The Referrals without Staff Team are likely to be Inpatient only Referrals

4.5 Infant, Child & Adolescent Mental Health Services (ICAMHS)

| | Ref | ferrals - 2020 | 09 | Commun | nity Contacts | DNA % - 2020 08 | | |
|----------------------------|----------------------|----------------|------|--------|-------------------|------------------------|--------------------|--------------------|
| | Caseload 05/10/20 | Received | DX'd | Total | % Data Entered | AVG Days to 1st F2F | All Ethnicities | Maori Ethnicity |
| ICAMHS Forensic Nelson | 5 | 2 | 1 | 8 | 160% | 36 | 0.0% | |
| ICAMHS Nelson | 416 | 85 | 71 | 610 | 84% | 88 | 5.1% | 11.2% |
| ICAMHS Wairau | 201 | 39 | 18 | 296 | 85% | 90 | 4.1% | 6.6% |
| Infant and Maternal Nelson | 4 | | | 55 | 262% | 98 | 5.5% | 0.0% |
| Total | 626 | 126 | 90 | 969 | 88% | 85 | 4.7% | 9.5% |

Referrals Received and Discharged



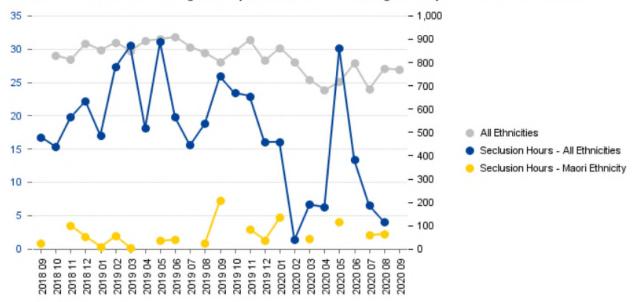
4.6 Seclusion

- Seclusion required on occasions particularly when IPC full.
- Four clients were challenging to manage at times due to their interactions with each other on the ward.



| | | Seclusi | on - 2020 08 | | Seclusion - Last 12 Months | | | | | |
|-----------------|-------|---------|-----------------------|------------------------|----------------------------|--------|-----------------------|------------------------|--|--|
| | Hours | Events | Consumers Secluded | AVG Hours per Event | Hours | Events | Consumers Secluded | AVG Hours per Event | | |
| Total | 116 | 11 | 7 | 11 | 12,131 | 748 | 102 | 16 | | |
| Maori Ethnicity | 64 | 2 | 1 | 32 | 1,069 | 41 | 28 | 26 | | |
| Female | 6 | 2 | 2 | 3 | 1,722 | 106 | 41 | 16 | | |
| Male | 110 | 9 | 5 | 12 | 10,409 | 642 | 61 | 16 | | |

Seclusion Hours vs. AVG Midnight Occupied Beds for Wahi Oranga MH Inpatient Unit - All Ethnicities





4.7 Disability Support Services (DSS)

| Disability Support Se | rvices (DSS) | | | | | | | | | | | | | |
|------------------------------------|----------------------------------------------------------------------------------------------------|---------|---------|---------|-----------|--------|------------|------|---------|---------------|------------|--------|------------|-------|
| Disability Support Se | l vices (D33) | Curren | | | | | | | | | | | | |
| | | t June | | | | | YTD July | | | | | | YTD August | |
| _ | | 2020 | | | July 2020 | | 2020 | | | | August 202 | | 2020 | |
| | acted Services | ID | ID | PD | LTCH | Total | YTD Total | | ID | PD | LTCH | Total | YTD Total | |
| Current Moh Contract | As per Contracts at month end | 159 | 160 | 18 | | 178 | increase 1 | | 161 | 18 | | 179 | increase 1 | |
| Beds – Moh Individual contracts | As per Contracts at month end | 8 | 8 | 0 | | 8 | | | 8 | 0 | | 8 | | |
| Beds - DHB- | | • | • | | • | | | | • | | , | | | |
| Chronic Health Conditions | As per Contracts at month end | 1 | 1 | 0 | 11 | 12 | | | 1 | 0 | 10 | 11 | decrease 1 | |
| Beds – Individual | As per Contracts at month | , | • | • | | | | | • | - | | | | |
| contracts with ACC | end | 1 | 1 | 2 | | 3 | | | 1 | 2 | | 3 | | |
| Beds – Others - CY&F & Mental | | | | | | | | | | | | | | |
| Health | Residential contracts - | 0 | 0 | 1 | | 1 | | | 0 | 1 | | 1 | | |
| | Actual at month end | 169 | 170 | 21 | 11 | 202 | | | 171 | 21 | 10 | 202 | | |
| Number o | f people supported | | | | | | | | | | | | | |
| Total number of people supported | Residential service users - Actual at month end | 169 | 170 | 21 | 11 | 202 | increase 1 | | 171 | 21 | 10 | 202 | | |
| | Respite service users - Actual at month end | 5 | 5 | 1 | | 6 | | | 4 | 1 | | 5 | decrease 1 | |
| | Child Respite service users - Actual at month end | 37 | 37 | | | 37 | | | 37 | | | 37 | | |
| | Personal cares/SIL service | , | | | | | | | | | | | | |
| | users - Actual at month end Private Support in own | 0 | 0 | 0 | | 0 | | | 0 | 0 | | 0 | | |
| | home | 0 | 0 | 0 | | 0 | | | 0 | 0 | | 0 | | |
| | Total number of people supported | 211 | 212 | 22 | 11 | 245 | | | 212 | 22 | 10 | 244 | | |
| | | | | | | | | | | | | | | |
| | | ALL | A | LL | Resid | ential | Child Res | pite | А | LL | Reside | ential | Child Res | pite |
| | | | | | | | | | | | | | | |
| Occupa | ancy Statistics | Current | Current | YTD | Current | YTD | Current | YTD | Current | YTD | Current | YTD | Current | YTD |
| | 1 | | | | | | | | | | | | | |
| Total Available Beds | | | | | | | | | | | | | | |
| Service wide | Count of ALL bedrooms | 230 | 230 | | 222 | | 8 | | 230 | | 222 | | 8 | |
| | Total available bed days | 6,900 | 7,130 | | 6,882 | | 248 | | 7,130 | 14,260 | 6,882 | 13,764 | 248 | 496.0 |
| Total Occupied Bed | Actual for full month - | | | | | | | | | | | | | |
| days | includes respite | 6,183 | 6,441 | | 6,259 | | 182.0 | | 6,435 | 12,876 | 6,285 | 12,544 | 150.0 | 332.0 |
| | Based on actual bed days for full month (includes | 00.00/ | 00.00/ | | | | | | 00.00/ | 00.00/ | | | | |
| Total Occupied Beds | respite volumes) | 89.6% | 90.3% | | 90.9% | | 73.4% | | 90.3% | 90.3% | 91.3% | 91.1% | 60.5% | 66.9% |
| | | Last | Last | Current | | | | | Last | Current | | | | |
| | | month | month | month | Variance | | | | month | month | Variance | | | |
| Total number of peop | | 243 | 244 | 245 | 1 | | | | 245 | 244 | - 1 | | | |
| Referrals | Total long term residential referrals | 12 | 11 | 11 | | | | | 11 | 13 | | | | |
| Referrals - Child Respite | Child Respite referrrals | , | 7 | 9 | | | | | 9 | 44 |] | | | |
| veshire | | 8 | 1 | - | | | | | - | 11 | | | | |
| | Adult Respite referrrals | | | | 1 | | | | 4 | 4 | | | | |
| | Adult Respite referrrals New Referrals in the month | 3 | | 4 | | | | | | | | | | |
| Of above total referrals | | | | - | | | | | - | - | | | | |
| | New Referrals in the month | | 3 | | | | | | - 23 | - 27 | | | | |
| referrals Vacant Beds at End o | New Referrals in the month Transitioning to service | - 21 | - 21 | - 23 | | | | | 23 | | | | | |
| referrals | New Referrals in the month Transitioning to service On Waiting List | - | - | - | | | | | | - 27 21 | | | | |
| referrals Vacant Beds at End o | New Referrals in the month Transitioning to service On Waiting List of month - (excludes Respite | - 21 | - 21 | - 23 | | | | | 23 | | | | | |

5. INFORMATION TECHNOLOGY

- The project to implement scOPe theatre system is progressing well, with General Surgery targeted for end of year roll out.
- The replacement of our old Electronic Patient Letter Management System (EPLMS)
 with WinScribe is also making steady progress. Retiring EPLMS is an important
 milestone as it will allow us to turn off the old end-of-life servers that it runs on. In
 turn this allows us to complete other projects such as VDI, server upgrades, and
 improves our security profile.



Project Status

| Name | Description | Status | Original Due date | Revised due date | |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------|---|
| scOPe Theatre - Stage 1 | Theatre solution for clinicians to replace paper elective booking forms, manual operation notes recording, complications recording, surgical audit and anaesthetic audit. | Workshop held, TEST server access obtained, NMH configuration underway, test and roll out planning in progress. General Surgery targeted for end of year roll out. | Pilot Nov- 20 | | • |
| eObservations (Patientrack) | Mobile Nursing tool to record EWS, assessments, & provide active alerts. | 2.7.3 upgrade completed. Highlights are the ability to integrate with SmartPage for deteriorating patients, to allow for an automatic reminder to alert staff about at-risk patients. | July 18 | Live / rolling out. | • |
| SmartPage | Clinical messaging and paging system that will allow automatic escalation of at-risk patients. | Clinical systems implementation has been completed. Good uptake with ward staff and junior medical staff and allied health with all disciplines now on the system. Orderly function is currently on hold awaiting development by vendor to meet local needs. | July 2020 | Live / Rolling out | • |
| SI PICS - Foundation | Patient Administration System (PAS) | 20.1 released in August 2020. 20.2 testing in September. 20.2 delivers patient demographic enhancements and theatre functionality – theatre functionality will not be utilised until 2021. | Release 20.2 Nov 2020 | | • |
| eTriage Phase 3 | ETriage to SIPICS integration Electronic Internal Referrals ETriage in the community | Integration effort estimated 2-4 months. ETA December 2020. Internal eReferrals to go live 19/8/20. eTriage in community underway with PHO outsourced services. Other services awaiting integration. | Dec 2020 | | • |
| ICT | | | | | |
| Cloud Backup Re-architecture | Move current Server Backup workloads from CCL hosted laaS to Microsoft Azure | Significant improvements to DR resilience alongside good operational cost savings to be realised by re-architecting and migrating current "Backup" workloads to the cloud. SoW from CCL and Microsoft received. | | Feb 21 | • |



| Name | Description | Status | Original Due date | Revised due date | |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------------|---|
| Axe the Fax | Remove hospital fax machines by May, and rest by Dec 2020. | Faxes disabled at Nelson and Wairau hospitals. Interim solution in place for fax notifications from Pacific Radiology until eRadiology ordering has been fully rolled out. Next step is the Richmond Hub. | Dec 2020 | | • |
| VDI Upgrade | Update to a newer supported version of VDI (z workstations) | Smooth transition continuing with the fresh environment in place. Dependency on Winscribe project for the removal of EPLMS has caused a delay in further rollout for August 2020. | Aug 19 | Nov 2020 | |
| Office 365 Implementation | Utilisation of new M365 licensing to bring organisation up to date for Microsoft software / Cloud adoption | Teams available to all staff. Mailboxes migrated. Steering group held to review policies & governance. Intranet upgrade (sharepoint online) work kicked off, focus on profiles and linkages to on/off boarding work underway. OneDrive/ Yammer to be planned subsequently. | Various | | |
| Next Generation Firewalls | Replacement of aging Cisco firewalls to improve cyber security capability. | Wairau complete. Nelson rollout underway. | Aug 19 | Sept 2020 | • |
| Network refresh (LAN) | Re-architecting and improved design of Core Cisco network components, to reduce complexity and make more robust. | Good progression in August, some tasks will be allocated to new Senior Network Engineer once they are on-board. | Jul 19 | Nov 2020 | • |
| Alexandra Hospital | Install Wireless and Duress systems | Wireless now available at Alex. Duress rollout issues with Australian vendor still problematic. | n/a | | • |
| Development | | | | | |
| District Nursing | Review of system requirements for the District Nursing service. Replacement of DN database. | Initial scoping and requirements work underway in September 2020. | April 21 | | • |
| Medications on Discharge API | Proof of concept to develop a data integration gateway for the transfer of coded and approved discharge medications from secondary to primary providers. | Development of data mapping design underway with Datacom working with Orion Health. Datacom will build a FHIR standard integration layer between primary care systems and regional HCS/MedMan. | Mar 21 | | • |



| Name | Description | Status | Original Due date | Revised due date | |
|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------|---|
| Hauora Direct | A project aimed at improving enrolments in health programmes for vulnerable populations. | Full go-live completed in August 2020 including the full functionality for Tamariki, Rangatahi and Pakeke assessments. NHI lookup is still being finalised, along with PowerBI based reporting. Support handover is still in progress and to be completed by November 2020. | Aug 19 | Nov 20 | • |
| Mental Health Acute Dashboard | Replacement for shared Excel workbook, being developed using .NET Core for use by MH Acute Team. | Rollout of the dashboard was completed in July, with very positive response from the acute team. Rollout for Wairau completed in September 2020. | Jul 20 | | • |
| Allied Health and Inpatient Variance Indicator Board | Replacement for older web application, utilising new/revised VIS model. Built in .NET Core. | New VRM indicator dashboard built and in test. Investigating inclusion of Allied Health VIS within same tool. The new VRM tool has been tested and is now being extended to include Allied Health. CaaG changes have been developed, with final testing and deployment delayed until Oct 2020. | Jan 20 | Oct 20 | |
| Server Migration and Consolidation. | Review and consolidate application and SQL database servers. | One full-time developer is currently applied to this work, however, constant reprioritisation is impacting delivery. Around 25% of server moves completed, with a further 15% more than 50% completed. Planning underway in Sept-Oct aiming for at least 75% completed by Nov 2020. | Nov 18 | Nov 20 | • |
| Winscribe Text Implementation (EPLMS Replacement) | Replace the Electronic Patient Letter Management Systems (EPLMS) with Winscribe Text. | Following successful pilot (ENT, GM Wairau/ Oncology/ Haematology) Roll out is progressing with General Surgery and Orthopaedics next. | May 19 | Various | • |
| EDaaG | Emergency Department at a Glance developed in-house enhancements | Focus has been on care plan indicator, lab reviews and SIPICS interface v2. Current work programme is due to be completed by the end of Feb 2021. | Various | Feb 2021 | • |
| Shared Care Plans | Acute and Advance Care Plans (built on Clinical Pathways in HCS) to be implemented for NMH. | Acute Care Plan EDaaG integration (Care Plan status indicators) and HCS windowlet configuration is underway. | Jun 19 | Various | • |



| Name | Description | Status | Original Due date | Revised due date | |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|------------------|--|
| HCS SMT Migration | Many HCS form templates have been developed over many years using the Soprano Medical Templates tool. With the end of life of Internet Explorer 11 these need to be migrated to new platforms. | Beginning in November 2020 a full stocktake and migration plan for NMH SMT forms will be undertaken. Forms may be migrated to HCS Care Pathways or some other platform depending on user requirements and clinical EMR needs. | TBC | Jun 21 | |

6. CLINICAL SERVICES

6.1 Health Targets

- At the end of September we planned 1,606 surgical discharges of which we have delivered 1,611 (00.3%). This is slightly over plan by 5 discharges.
- We have delivered 1,807 minor procedures to the end of August, which is 568 procedures higher than our Plan target of 1,239 for this period.
- At the end of September internal delivery indicates 6,197 actual Caseweights (CWD) against a plan of 5,388 (115%). This shows year to date Elective CWD delivery was 1,708 against a plan of 1,942 (88%), and Acute CWD delivery was 4,489 against a plan of 3,446 (130%).
- For orthopaedic interventions for the three months of the year to date, a total of 139
 joints have been completed which is slightly down on the Plan of 140. There are
 currently 165 joints waitlisted for surgery.
- As reported last month the employment of a fixed term Ophthalmologist has allowed us to increase delivery plan for the 2020/21 year from 525 to 600 cataracts. For the three months we have delivered 183 cataracts which is above the planned target for that period (162). There are currently 68 cataracts waitlisted for surgery.

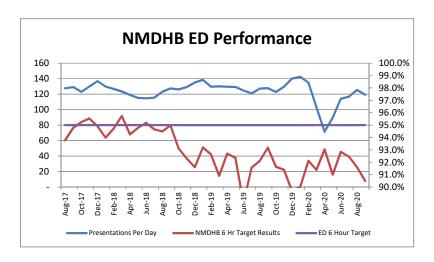
6.2 Planned Care

- ESPI 2 was Red for the month of September with 166 patients not being seen within 120 days of referral acceptance. This has decreased from 232 patients at the end of August.
- ESPI 5 was also Red for the month of September with 65 patients not being treated within 120 days of being given certainty. This has reduced from 99 patients at the end of August.

6.3 Shorter Stays in Emergency Department

- Both EDs continue to screen for respiratory symptoms. The demand for droplet isolation requirements for patients and staff safety continues. In Nelson there were 157 cases requiring isolation, and 101 in Wairau in the past month.
- Attendances at Wairau reduced by 8% compared with last month, while at Nelson the number decreased by 8% from last month. Compared with the same time last year there was 13% reduction in Wairau and a 3% decrease in Nelson.
- Just under 30% of attendances at both EDs were by people from outside of the NMDHB area, likely due to the holiday periods with both Nelson and Wairau seen as national holiday destinations.





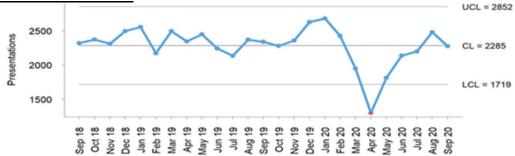
ED Attendances

| | 6 Hour target % | Number of breaches | Total Attendances | | | |
|--------|-----------------|--------------------|-------------------|--|--|--|
| Nelson | 89.2% | 245 | 2,276 | | | |
| Wairau | 93.3% | 95 | 1,299 | | | |

Hospital Occupancy

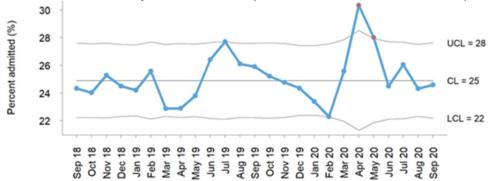
| Hospital Occupancy 20 July – 16 September 2020 | Adult in patient |
|---------------------------------------------------|------------------|
| Nelson | 93% |
| Wairau | 85% |





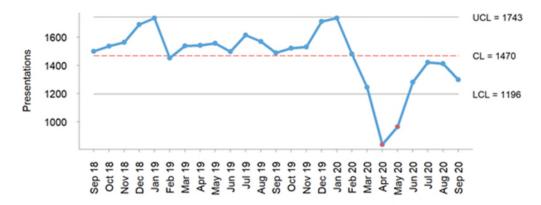
Admissions - Nelson ED

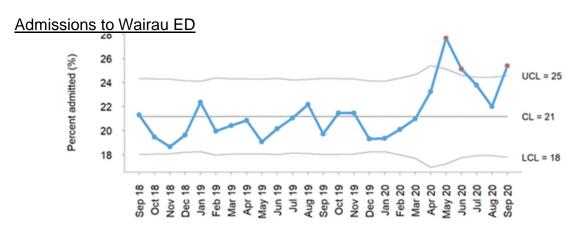
This includes admission and delayed admission to inpatient bed, transferred to other hospitals and died in ED.





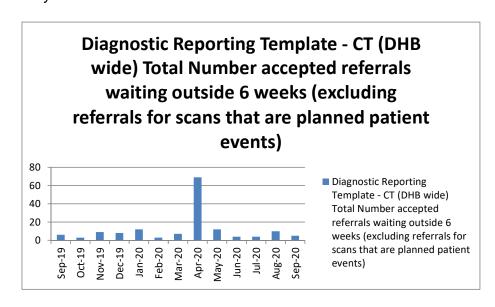
Wairau ED Presentations



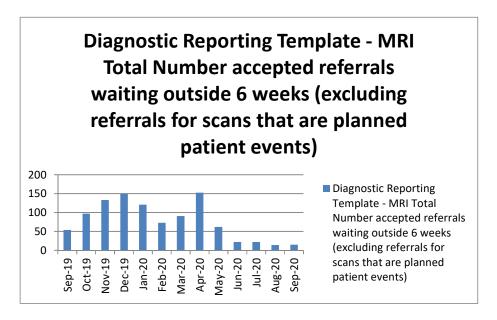


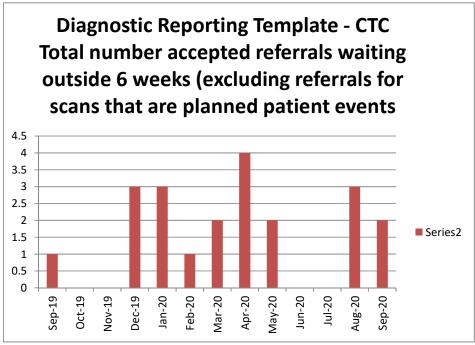
6.4 Enhanced Access to Diagnostics

- MRI numbers show 256 patients were scanned in Nelson, and 132 patients scanned in Wairau – a total of 388 patients for September, which is slightly down on the 406 patients for August.
- MOH MRI target shows 93% of referrals accepted are scanned within 42 days (target is 90%).
- MOH CT target shows 97% of referrals accepted are scanned within 42 days (target is 95%). Nelson CT is running at 98% of target with 1 patient waiting greater than 42 days, and Wairau CT is running at 96% of target with 2 patients waiting greater than 42 days.









6.5 Improving Waiting Times – Colonoscopy

 As at 5 October 2020, there are 421 unbooked overdue colonoscopies (up from 443 at end of September) as identified below.

| | Diagnostic | Screening | Surveillance | Grand Total | |
|------------------------|------------|-----------|--------------|----------------|--|
| Overdue | 4 | 2 | 415 | 421 | |
| Nelson Hospital | 3 | 1 | 234 | 238 | |
| Wairau Hospital | 1 | 1 | 180 | 182 | |
| Manuka Street Hospital | 0 | 0 | 1 | 1 | |
| Grand Total | 4 | 2 | 415 | 421 | |

 A further 250 colonoscopies will be outsourced between September 2020 and April 2021.



6.6 Faster Cancer Treatment – Oncology

| FCT Monthly Report - Sep | 2020 | | | | | | | | | Repo | rting Mont | h: Aug 2020 | | |
|----------------------------------------------------------------|-------------------|----------------------------|--------------------------|---------------------------|--------------------------|------------------------------------|------------------------------------|---------------------------|--------------------------|---------------------------|--------------------------|-------------------------------------|-------------------------------------|-------------------|
| | | | | | | | | | | | | | As at | 22/09/20 |
| 62 Day Indicator Records | | | | | | | | | | | | | | |
| TARGET SUMMARY (90%) | | | | | | | Complete | ed Record | ls | | | | | |
| | - | Sept 2020 Aug-20 | | Jul-20 | | Quarter 1 2020-21 (in progress) | | Quarter 4 | | Quarter 1 (2019-2020) | | Rolling 12 Months Sept 19-Aug 20 | | |
| Numbers as Reported by MOH (Capacity Constraint delay only) | Within 62 Days | Exceeded 62 Days 17% | Within 62 Days 93% | Exceeded 62 Days 7% | Within 62 Days 97% | Exceeded 62 Days | Within 62 Days 91% | Exceeded 62 Days 9% | Within 62 Days 91% | Exceeded 62 Days 9% | Within 62 Days 89% | Exceeded 62 Days 11% | Within 62 Days 92% | Exceeds 62 Day |
| Number of Records | 5 | 1 | 26 | 2 | 31 | 1 | 62 | 6 | 64 | 6 | 68 | 8 | 279 | 24 |
| Total Number of Records | | 6 | | 8 | | 12 | | i8 | 7(| | 7 | | | 03 |
| Total Name of Necoras | | | | | | | | | | | | | | |
| Numbers Including all Delay Codes | 63% | 38% | 81% | 19% | 97% | 3% | 86% | 14% | 79% | 21% | 76% | 24% | 80% | 20% |
| Number of Records | 5 | 3 | 26 | 6 | 31 | 1 | 62 | 10 | 64 | 17 | 68 | 21 | 279 | 70 |
| Total Number of Records | | 8 | 3 | 2 | 3 | 2 | 7 | 2 | 8: | 1 | 8 | 9 | 3 | 49 |
| 90% of patients had their 1st treatment within: # days | 7 | 75 | 6 | 5 | 56 | | 65 | | 89 | | 68 | | 83 | |
| 62 Day Delay Code Break Down | | 2020 ogress) | Au | Aug-20 Jul-20 | | -20 | Quarter 1 2020-21 (in progress) | | Quarter 4 | | Quarter 1 (2019-2020) | | Rolling 12 Months Sept 19-Aug 20 | |
| 01 - Patient Reason (chosen to | | 0 | | 0 | 0 | | | 0 | C | ı | | 2 | 7 | |
| 02 - Clinical Cons. (co-morbidities) | | 2 | | 4 | | 0 | | 6 | 1: | 1 | | .1 | 39 | |
| 03 - Capacity Constraints | | 1 | | 2 | | 1 | | 6 | E | | | 8 | | 24 |
| | | | | | | | | | | | | | | |
| TUMOUR STREAM | Within | Within | Capacity | Capacity | Clinical | Clinical | Patient | Patient | All Delay | All Delay | Total | | | |
| Rolling 12 MonthsSept 19-Aug 20 | 62 Days | 62 Days | Constraints | Constraints | Consider. | Consider. | Choice | Choice | Codes | Codes | Records | | | |
| Brain/CNS | 100% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 1 | | | |
| Breast | 100% | 54 | 0% | 0 | 0% | 0 | 2% | 1 | 2% | 1 | 55 | | | |
| Gynaecological | 95% | 20 | 4% | 1 | 21% | 6 | 4% | 1 | 29% | 8 | 28 | | | |
| Haematological | 94% | 15 | 5% | 1 | 16% | 3 | 0% | 0 | 21% | 4 | 19 | | | |
| Head & Neck | 70% | 14 | 23% | 6 | 23% | 6 | 0% | 0 | 46% | 12 | 26 | | | |
| Lower Gastrointestinal | 91% | 31 | 7% | 3 | 15% | 6 | 2% | 1 | 24% | 10 | 41 | | | |
| Lung | 88% | 22 | 8% | 3 | 30% | 11 | 3% | 1 | 41% | 15 | 37 | | | |
| Other | 100% | 4 | 0% | 0 | 43% | 3 | 0% | 0 | 43% | 3 | 7 | | | |
| Sarcoma | 100% | 3 | 0% | 0 | 25% | 1 | 0% | 0 | 25% | 1 | 4 | | | |
| Skin | 94% | 61 | 6% | 4 | 3% | 2 | 3% | 2 | 12% | 8 | 69 | | | |
| Upper Gastrointestinal | 95% | 18 | 5% | 1 | 0% | 0 | 0% | 0 | 5% | 1 | 19 | | | |
| Urological Grand Total | 92% | 36 279 | 12% 7% | 5 24 | 2% 11% | 39 | 2% | 7 | 16% 20% | 7 70 | 43 349 | - | | |
| Grand Total | 3270 | 213 | 770 | 24 | 1170 | 33 | 270 | | 20/0 | 70 | 343 | | | |
| ETHNICITY | Within 62 Days | Within 62 Days | Capacity Constraints | Capacity Constraints | Clinical Consider. | Clinical Consider. | Patient Choice | Patient Choice | All Delay Codes | All Delay Codes | Total Records | | | |
| Rolling 12 MonthsSept 19-Aug 20 African | 100% | 2 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 2 | | | |
| Asian not further defined | 100% | 2 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 2 | | | |
| British and Irish | 0% | 0 | 100% | 1 | 0% | 0 | 0% | 0 | 100% | 1 | 1 | | | |
| Chinese | 100% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 1 | | | |
| Dutch | 100% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 1 | | | |
| European not further defined | 50% | 1 | 14% | 1 | 57% | 4 | 14% | 1 | 86% | 6 | 7 | | | |
| ijian | 100% | 7 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 7 | | | |
| German | 0% | 0 | 0% | 0 | 100% | 1 | 0% | 0 | 100% | 1 | 1 | | | |
| Indian | 100% | 1 | 0% | 0 | 50% | 1 | 0% | 0 | 50% | 1 | 2 | | | |
| Maori | 92% | 12 | 6% | 1 | 18% | 3 | 6% | 1 | 29% | 5 | 17 | | | |
| New Zealand European | 92% | 230 | 7% | 19 | 10% | 27 | 1% | 4 | 18% | 50 | 280 | | | |
| Other Asian | 0% | 1 | 0% | 0 | 50% | 1 | 0% | 0 | 50% | 1 | 2 | | | |
| Other Ethnicity | 100% | 5 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 5 | | | |
| Other European | 88% | 14 | 11% | 2 | 11% | 2 | 5% | 1 | 26% | 5 | 19 | | | |
| Other Southeast Asian | 100% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 1 | | | |
| | | | | | | | | | | | | | | _ |
| Tongan | 100% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 1 | | | |

6.7 Respiratory Infections

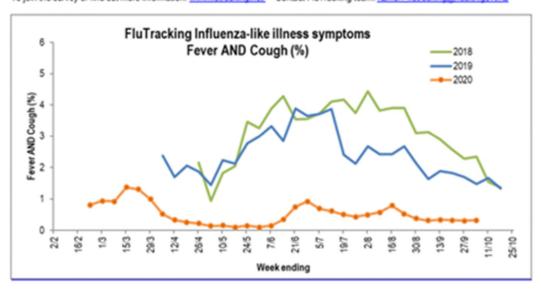
Nationally, 2020 is remarkable with having a winter with very few respiratory infections. The national FluTracking site, which obtains data from many New Zealanders, demonstrates the pattern below:



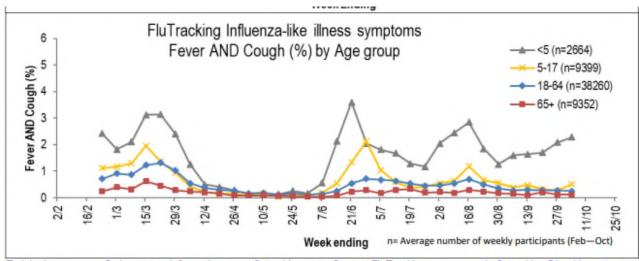
| Number of respondents* | | | | | | | | | | |
|------------------------|---------------|---------------|---------------|---------------|---------------|--|--|--|--|--|
| Week ending | | | | | | | | | | |
| Region | 6 – Sep | 13 – Sep | 20 - Sep | 27 - Sep | 4 - Oct | | | | | |
| North Island | 37144 (74.8%) | 36324 (74.6%) | 35912 (74.9%) | 34495 (74.8%) | 31614 (74.4%) | | | | | |
| South Island | 12498 (25.2%) | 12347 (25.4%) | 12060 (25.1%) | 11633 (25.2%) | 10899 (25.5%) | | | | | |
| New Zealand | 49642 (100%) | 48671 (100%) | 47972 (100%) | 46128 (100%) | 42513 (100%) | | | | | |

[&]quot;Surveys sent on Mondays at 3:00 am and response data updated on Thursdays at 9:00 am.

To join the survey or find out more information: www.futracking.net - Contact FluTracking team: nzmoh_flutracking@health.govt.nz



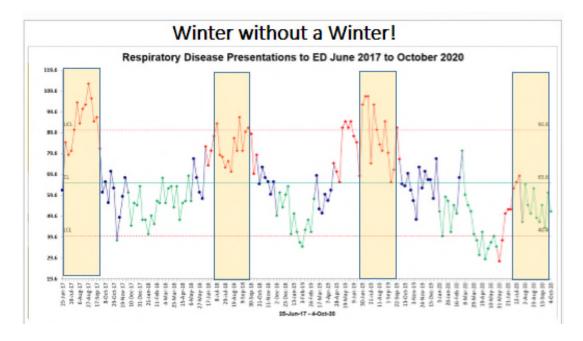
The low rate of symptoms is seen in all age groups, with preschool children having the highest rate, but only about 2% with symptoms.



To join the survey or find out more information: www.flutracking.net - Contact FluTracking team: nzmoh_flutracking@health.govt.nz

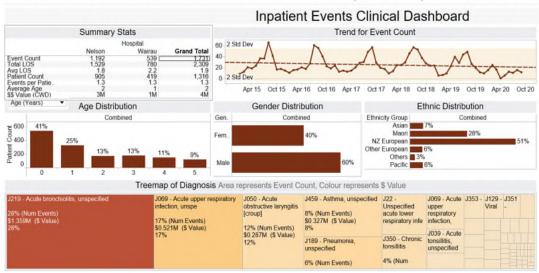
Overall ED presentations are reverting towards normal levels. Presentations with respiratory conditions remain unseasonably low, meaning we are entering spring without having had any winter peak of respiratory disease.





The trend has been even more obvious for infants and children under five, who normally experience a high level of admissions over the winter months with conditions such as bronchiolitis, croup and asthma.

Trends in Admissions Under 5 Respiratory Diseases



For most of the year COVID testing has been limited to those who have symptoms and present. The low rate of respiratory disease in our community has resulted in relatively low numbers of people presenting. In addition, some targeted testing has occurred to reach more vulnerable people, people at greater risk of spreading COVID and those from higher risk workforces.

COVID-19 tests rates per 1,000 people by DHB and ethnicity from 22 January to 11 October 2020

| DHB | Māori | Pacific | Asian | Other |
|--------------------|-------|---------|-------|-------|
| Nelson Marlborough | 120 | 341 | 103 | 115 |
| Total | 164 | 285 | 128 | 145 |



7. ALLIED HEALTH

For the period January to September 2020, the average monthly referrals to the Allied Health Services was 856. The Service continues to see above average referrals with 1,060 being received in September. The monthly profile of referrals is as follows:

- 57% of referrals were from General Practice and DHB Specialist Services (down from 64% last month)
- 9% Maori noting significant range per service
- 1% Pacifica
- 2% Asian
- 50% are for clients over 65 years, noting range per service, with 201 referrals received for clients over 80 years old.

8. MĀORI HEALTH

8.1 Hauora Direct Digital

A meeting was held with Nelson Bays Primary Health Management team, Digital Analyst, Kaiatawhai Nurse and Social Worker to obtain a better understanding around What Hauora Direct is, but also how the Digital System will send referrals to their service. This led to further discussion about the processes and pathways required at their end to support the Hauora Direct programme, particularly around the prompt responses required and processes needed to ensure we connect whanau to a GP Practice.

8.2 Kainga Kore – Applying Hauroa Direct to the Homeless

The completion of the Hauora Direct assessments onsite took place at four motels. Fifty percent of the whanau were enrolled and supported by Public Health Nurses and Assessors from the navigators that work in the Housing First team. Two trainings of the Hauora Direct tool were completed in September followed by promotion and application of the tool as part of the Kainga Kore initiative. A new name which is more strength based is being sought.

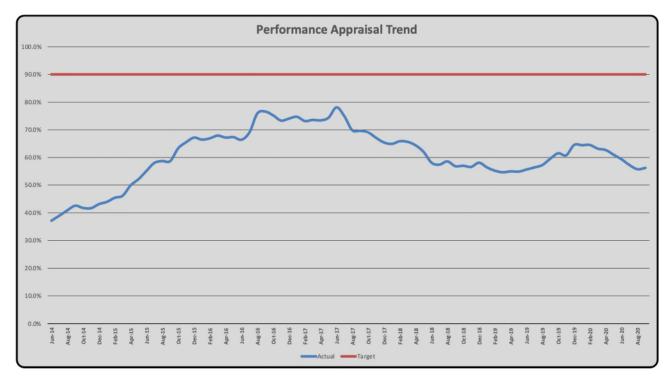
8.3 Wānanga Hapūtanga

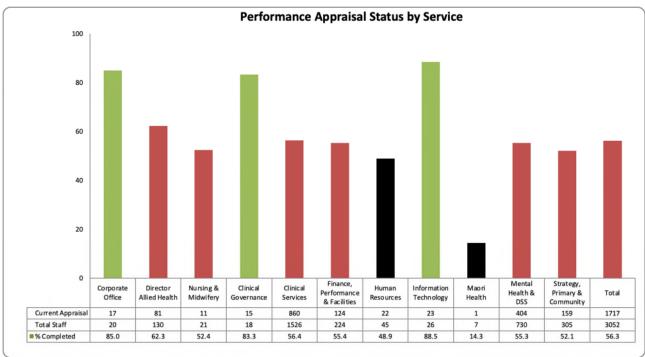
At the end of September two midwives from Māori Health, West Coast DHB attended the Wānanga Hapūtanga held in Nelson at Victory Community Centre, to observe and assist with developing their own programme.



9. PERFORMANCE APPRAISALS

To date we are at 56.3% of staff with a current appraisal.





Eric Sinclair

ACTING CHIEF EXECUTIVE

RECOMMENDATION:

THAT THE ACTING CHIEF EXECUTIVE'S REPORT BE RECEIVED



MEMO

To: Board Members

From: Eric Sinclair

GM Finance, Performance & Facilities

Date: 21 October 2020

Subject: Financial Report for September 2020

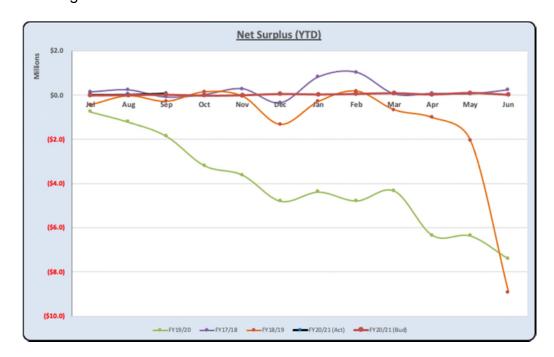
Status

This report contains:

- ☐ For decision
- □ Update
- ✓ Regular report
- ☐ For information

Commentary

The result for the first quarter of the 2020/21 (FY21) year shows a deficit of \$178k which is \$187k adverse to the planned result. This includes a net cost associated with the COVID-19 response of \$289k which brings the "business as usual" result to a surplus of \$111k or \$102k favourable to the budget. This is a pleasing start to the year and sets the organisation up well for the remaining months.



Revenue continues to track favourably to budget, and it is particularly pleasing with the continued progress with ACC revenue which is favourable to plan across most of the service areas. This reflects the efforts of the ACC team, in partnership with the various services, to ensure that all ACC eligible services is captured and claimed. Pleasingly we are finding the rejection rate from ACC has also reduced meaning we are realising the revenue in a more timely fashion.

Employment cost will continue to be monitored closely including the FTE levels which is a focus from the MOH. We are finding pressure points across most of the employment categories:

- The medical locum workforce remains a core part of ensuring service delivery and with vacancies we pay a premium for this whilst we continue efforts to recruit medical staff.
- NMH has a more stringent process for managing droplet isolation within a hospital setting than most other DHBs at the current time as a precaution for any potential COVID admissions.
 This has increased nursing staff above budgeted levels for the time being however it is difficult to assess the exact impact with the team working on estimating the financial impact of this.



- Radiology services has higher than planned volumes, partially offset by increased ACC revenue, which is driving workforce costs and with the outsourced reading of images is also causing the outsourced services to run adverse to plan.
- We are investigating the adverse FTE variance in the management/admin category to determine the core drivers.
- With all the employment categories the average cost per FTE is largely at budgeted levels.

As noted last month intragam continues to be a key driver for the higher clinical supply costs accounting for nearly half the overall variance. Cardiology volumes are also higher than the financial budget had allowed, resulting in adverse variances in catheters, implants and shunts/stents. A similar pattern emerged in FY20 where the volumes were especially high in the first 4-5 months and then dropped back, however it is likely the volume pressure will result in an adverse financial variance at year end.

Across the sector there is a growing liquidity risk with a number of DHBs running with very low cash balances, and it is likely that further deficit support announcements (like the \$180M announced earlier this month for Canterbury DHB) will be required. DHBs, MOH and NZHP are working collectively to find some solution, but whilst deficits exist in the sector it is likely that this liquidity risk will remain high. Thankfully the prudence that NMH has exhibited over recent years means we are one of the few DHBs with a reasonable cash balance remaining on the balance sheet, although this will reduce if COVID costs being incurred are not funded.

Eric Sinclair

GM Finance, Performance & Facilities

RECOMMENDATION:

THAT THE BOARD RECEIVES THE FINANCIAL REPORT.



Monthly Operating Statement

| | | | | Month \$000s | | | |
|-------------------------------|-----------------|-------------------|-------------------|--------------|-------------------|---------------------|---------|
| | Actual [BAU] | Actual [Covid] | Actual [Total] | Budget | Variance [BAU] | Variance [Total] | Last Yr |
| Revenue | | | | | | | |
| MOH devolved funding | 47,702 | 548 | 48,250 | 47,624 | 78 | 626 | 39,717 |
| MOH non-devolved funding | 2,246 | 0 | 2,246 | 2,330 | (84) | (84) | 1,843 |
| ACC revenue | 790 | 0 | 790 | 623 | 167 | 167 | 571 |
| Other government & DHBs | 930 | 0 | 930 | 889 | 41 | 41 | 837 |
| Other income | 1,154 | 0 | 1,154 | 1,053 | 101 | 101 | 931 |
| Total Revenue | 52,822 | 548 | 53,370 | 52,519 | 303 | 851 | 43,899 |
| Expenses | | | | | | | |
| Employed workforce | 21,470 | 70 | 21,540 | 21,428 | (42) | (112) | 16,130 |
| Outsourced workforce | 527 | 0 | 527 | 181 | (346) | (346) | 947 |
| Total Workforce | 21,997 | 70 | 22,067 | 21,609 | (388) | (458) | 17,077 |
| Outsourced services | 1,835 | 0 | 1,835 | 1,728 | (107) | (107) | 5,145 |
| Clinical supplies | 2,957 | 14 | 2,971 | 2,741 | (216) | (230) | 2,190 |
| Pharmaceuticals | 4,476 | 0 | 4,476 | 4,380 | (96) | (96) | 3,998 |
| Air Ambulance | 346 | 0 | 346 | 410 | 64 | 64 | 319 |
| Non-clinical supplies | 3,305 | 87 | 3,392 | 3,495 | 190 | 103 | 2,080 |
| External provider payments | 11,720 | 496 | 12,216 | 11,930 | 210 | (286) | 11,252 |
| Inter District Flows | 4,135 | 0 | 4,135 | 4,135 | 0 | 0 | 3,899 |
| Total Expenses before IDCC | 50,771 | 667 | 51,438 | 50,428 | (343) | (1,010) | 45,960 |
| Surplus/(Deficit) before IDCC | 2,051 | (119) | 1,932 | 2,091 | (40) | (159) | (2,061) |
| Interest expenses | 33 | 0 | 33 | 36 | 3 | 3 | 27 |
| Depreciation | 1,133 | 0 | 1,133 | 1,217 | 84 | 84 | 1,080 |
| Capital charge | 821 | 0 | 821 | 822 | 1 | 1 | 821 |
| Total IDCC | 1,987 | 0 | 1,987 | 2,075 | 88 | 88 | 1,928 |
| Net Surplus/(Deficit) | 64 | (119) | (55) | 16 | 48 | (71) | (3,989) |



| | | | | YTD \$000s | | | | Full Year S | 000s |
|-------------------------------|-----------------|-------------------|-------------------|------------|-------------------|---------------------|---------|-------------|----------|
| | Actual [BAU] | Actual [Covid] | Actual [Total] | Budget | Variance [BAU] | Variance [Total] | Last Yr | Budget | Last Yr |
| Revenue | | | | | | | | | |
| MOH devolved funding | 133,706 | 1,651 | 135,357 | 133,480 | 226 | 1,877 | 119,391 | 542,704 | 506,044 |
| MOH non-devolved funding | 6,505 | 0 | 6,505 | 6,388 | 117 | 117 | 5,764 | 25,123 | 24,528 |
| ACC revenue | 2,083 | 0 | 2,083 | 1,682 | 401 | 401 | 1,650 | 6,710 | 6,773 |
| Other government & DHBs | 2,758 | 0 | 2,758 | 2,633 | 125 | 125 | 2,490 | 10,527 | 10,369 |
| Other income | 3,156 | 0 | 3,156 | 2,924 | 232 | 232 | 3,186 | 11,855 | 11,924 |
| Total Revenue | 148,208 | 1,651 | 149,859 | 147,107 | 1,101 | 2,752 | 132,481 | 596,919 | 559,638 |
| Expenses | | | | | | | | • | |
| Employed workforce | 56,159 | 98 | 56,257 | 56,308 | 149 | 51 | 48,401 | 234,422 | 218,848 |
| Outsourced workforce | 1,615 | 5 | 1,620 | 545 | (1,070) | (1,075) | 2,290 | 1,978 | 7,833 |
| Total Workforce | 57,774 | 103 | 57,877 | 56,853 | (921) | (1,024) | 50,691 | 236,400 | 226,681 |
| Outsourced services | 5,274 | 0 | 5,274 | 5,145 | (129) | (129) | 4,764 | 20,585 | 19,246 |
| Clinical supplies | 7,674 | 27 | 7,701 | 7,207 | (467) | (494) | 7,039 | 28,833 | 27,482 |
| Pharmaceuticals | 12,772 | 0 | 12,772 | 12,591 | (181) | (181) | 11,813 | 50,355 | 50,143 |
| Air Ambulance | 967 | 0 | 967 | 1,065 | 98 | 98 | 931 | 4,259 | 4,230 |
| Non-clinical supplies | 9,551 | 211 | 9,762 | 9,900 | 349 | 138 | 7,254 | 38,878 | 30,603 |
| External provider payments | 35,688 | 1,599 | 37,287 | 35,628 | (60) | (1,659) | 33,683 | 142,884 | 141,807 |
| Inter District Flows | 12,403 | 0 | 12,403 | 12,403 | 0 | 0 | 11,797 | 49,623 | 51,022 |
| Total Expenses before IDCC | 142,103 | 1,940 | 144,043 | 140,792 | (1,311) | (3,251) | 127,972 | 571,817 | 551,214 |
| Surplus/(Deficit) before IDCC | 6,105 | (289) | 5,816 | 6,315 | (210) | (499) | 4,509 | 25,102 | 8,424 |
| Interest expenses | 98 | 0 | 98 | 109 | 11 | 11 | 81 | 436 | 376 |
| Depreciation | 3,431 | 0 | 3,431 | 3,732 | 301 | 301 | 3,299 | 14,806 | 13,314 |
| Capital charge | 2,465 | 0 | 2,465 | 2,465 | 0 | 0 | 2,463 | 9,860 | 9,709 |
| Total IDCC | 5,994 | 0 | 5,994 | 6,306 | 312 | 312 | 5,843 | 25,102 | 23,399 |
| Net Surplus/(Deficit) | 111 | (289) | (178) | 9 | 102 | (187) | (1,334) | 0 | (14,975) |



| | | | | YTD \$000s | | | | Full Year S | 5000s |
|---------------------------------------|-----------------|-------------------|-------------------|------------|-------------------|---------------------|---------|-------------|---------|
| | Actual [BAU] | Actual [Covid] | Actual [Total] | Budget | Variance [BAU] | Variance [Total] | Last Yr | Budget | Last Yr |
| Workforce Costs | | | | | | | | | |
| Employed SMO | 10,905 | 6 | 10,911 | 11,817 | 912 | 906 | 9,442 | 50,006 | 41,891 |
| Outsourced SMO | 1,273 | 0 | 1,273 | 321 | (952) | (952) | 1,977 | 1,283 | 6,556 |
| Total SMO | 12,178 | 6 | 12,184 | 12,138 | (40) | (46) | 11,419 | 51,289 | 48,447 |
| Employed RMO | 3,874 | (7) | 3,867 | 3,905 | 31 | 38 | 3,031 | 15,013 | 14,347 |
| Outsourced RMO | 48 | 0 | 48 | 99 | 51 | 51 | 70 | 397 | 260 |
| TotalRMO | 3,922 | (7) | 3,915 | 4,004 | 82 | 89 | 3,101 | 15,410 | 14,607 |
| Employed Nursing | 18,325 | 77 | 18,402 | 18,002 | (323) | (400) | 15,721 | 75,729 | 72,715 |
| Outsourced Nursing | 0 | 5 | 5 | 0 | 0 | (5) | 5 | 0 | 25 |
| Total Nursing | 18,325 | 82 | 18,407 | 18,002 | (323) | (405) | 15,726 | 75,729 | 72,740 |
| Employed Allied Health | 7,723 | 1 | 7,724 | 7,426 | (297) | (298) | 6,968 | 32,405 | 30,745 |
| Outsourced Allied Health | 212 | 0 | 212 | 107 | (105) | (105) | 80 | 223 | 482 |
| Total Allied Health | 7,935 | 1 | 7,936 | 7,533 | (402) | (403) | 7,048 | 32,628 | 31,227 |
| Employed Disability Supprot Service | 4,696 | 0 | 4,696 | 4,916 | 220 | 220 | 3,972 | 18,815 | 17,986 |
| Outsourced Disability Support Service | . 0 | 0 | O | . 0 | 0 | 0 | . 0 | . 0 | . 0 |
| Total Disability Support Service | 4,696 | 0 | 4,696 | 4,916 | 220 | 220 | 3,972 | 18,815 | 17,986 |
| Employed Hotel & Support | 2,004 | 0 | 2,004 | 1,890 | (114) | (114) | 1,656 | 7,829 | 7,387 |
| Outsourced Hotel & Support | . 12 | 0 | 12 | 1 | (11) | (11) | , 15 | 6 | 60 |
| Total Hotel & Support | 2,016 | 0 | 2,016 | 1,891 | (125) | (125) | 1,671 | 7,835 | 7,447 |
| Employed Management & Admin | 8,632 | 21 | 8,653 | 8,352 | (280) | (301) | 7,611 | 34,625 | 33,777 |
| Outsourced Management & Admin | 70 | 0 | 70 | . 17 | (53) | (53) | 143 | 69 | 450 |
| Total Management & Admin | 8,702 | 21 | 8,723 | 8,369 | (333) | (354) | 7,754 | 34,694 | 34,227 |
| Total Workforce costs | 57,774 | 103 | 57,877 | 56,853 | (921) | (1,024) | 50,691 | 236,400 | 226,681 |
| Total Employed Workforce Costs | 56,159 | 98 | 56,257 | 56,308 | 149 | 51 | 48,401 | 234,422 | 218,848 |
| Total Outsourced Workforce Costs | 1,615 | 5 | 1,620 | 545 | (1,070) | (1,075) | 2,290 | 1,978 | 7,833 |



| | | YTD | | | | | | | | | |
|------------------------------------|---------|---------|---------|---------|----------|----------|---------|---------|---------|--|--|
| | Actual | Actual | Actual | Budget | Variance | Variance | Last Yr | Budget | Last Yr | | |
| | [BAU] | [Covid] | [Total] | J | [BAU] | [Total] | | J | | | |
| Full-Time Equivalent Staff Numbers | | | | | | | | | | | |
| SMO | 132.0 | 0.0 | 132.0 | 136.0 | 4.0 | 4.0 | 118.8 | 141.7 | 127.0 | | |
| RMO | 98.2 | 0.0 | 98.2 | 93.7 | -4.5 | -4.5 | 89.8 | 97.4 | 100.4 | | |
| Nursing | 755.9 | 1.1 | 757.0 | 729.2 | -26.7 | -27.8 | 728.1 | 755.4 | 761.5 | | |
| Allied Health | 380.0 | 0.0 | 380.0 | 375.1 | -4.9 | -4.9 | 355.1 | 386.7 | 368.1 | | |
| Disability Support Service | 260.7 | 0.0 | 260.7 | 263.0 | 2.3 | 2.3 | 257.7 | 272.4 | 269.0 | | |
| Hotel & Support | 130.2 | 0.0 | 130.2 | 126.4 | -3.8 | -3.8 | 123.4 | 130.9 | 129.2 | | |
| Management & Admin | 426.5 | 0.3 | 426.8 | 413.0 | -13.5 | -13.8 | 406.0 | 426.6 | 410.8 | | |
| Total FTEs | 2,183.5 | 1.4 | 2,184.9 | 2,136.4 | -47.1 | -48.5 | 2,078.9 | 2,211.1 | 2,166.0 | | |

| | | YTD \$000s | | | | | | | | | |
|----------------------------|-----------------|-------------------|-------------------|--------|-------------------|---------------------|---------|--------|---------|--|--|
| | Actual [BAU] | Actual [Covid] | Actual [Total] | Budget | Variance [BAU] | Variance [Total] | Last Yr | Budget | Last Yr | | |
| Average Cost Per FTE | | | | | | | | | | | |
| SMO | 307 | | 307 | 323 | 16 | 16 | 295 | 353 | 330 | | |
| RMO | 147 | | 146 | 155 | 8 | 9 | 125 | 154 | 143 | | |
| Nursing | 90 | | 90 | 92 | 2 | 1 | 80 | 100 | 95 | | |
| Allied Health | 75 | | 75 | 74 | (2) | (2) | 73 | 84 | 84 | | |
| Disability Support Service | 67 | | 67 | 69 | 3 | 3 | 57 | 69 | 67 | | |
| Hotel & Support | 57 | | 57 | 56 | (2) | (2) | 50 | 60 | 57 | | |
| Management & Admin | 75 | | 75 | 75 | (0) | (O) | 70 | 81 | 82 | | |
| | 96 | | 96 | 98 | 2 | 2 | 86 | 106 | 101 | | |



| | Budget | Actual | Actua |
|-----------------------------------------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| | Sep-20 | \$ep-20 \$000 13,088 21,298 19,078 2,738 1,656 465 58,323 483 1,671 193,526 11,019 206,699 265,022 48,435 642 49,095 98,172 8,308 10,829 19,137 117,309 | Jun-2 |
| | \$000 | | \$000 |
| Assets | | | |
| Current assets | | | |
| Cash and cash equivalents | 6,200 | 13,088 | 9,134 |
| Other cash deposits | 21,284 | 21,298 | 21,298 |
| Receivables | 19,222 | 19,078 | 17,124 |
| Inventories | 2,742 | 2,738 | 2,900 |
| Prepayments | 1,188 | 1,656 | 386 |
| Non-current assets held for sale | 465 | 465 | 465 |
| Total current assets | 51,101 | 58,323 | 51,307 |
| Non-current assets | | | |
| Prepayments | 36 | 483 | 521 |
| Other financial assets | 1,715 | | 1,723 |
| Property, plant and equipment | 196,196 | | 194,666 |
| Intangible assets | 12,156 | | 11,087 |
| Total non-current assets | 210,103 | | 207,996 |
| T-t-1t- | 264 204 | 205 022 | 250 202 |
| Total assets | 261,204 | 265,022 | 259,303 |
| Liabilities | | | |
| Current liabilities | | | |
| Payables | 45,492 | 48,435 | 39,874 |
| Borrowings | 501 | 642 | 632 |
| Employee entitlements | 44,441 | 49,095 | 51,604 |
| Total current liabilities | 90,434 | 98,172 | 92,110 |
| Non-current liabilities | | | |
| Borrowings | 7,664 | 8,308 | 8,473 |
| Employee entitlements | 9,870 | | 10,829 |
| Total non-current liabilities | 17,534 | · | 19,302 |
| Total Liabilities | 107,968 | 117 200 | 111,412 |
| Total Liabilities | 107,968 | 117,309 | 111,412 |
| Net assets | 153,236 | 147,713 | 147,891 |
| Equity | | | |
| Crown equity | 81,373 | 81.373 | 81,373 |
| Other reserves | 86,476 | 83,481 | 83,481 |
| Accumulated comprehensive revenue and expense | (14,613) | (17,141) | (16,963 |
| Total equity | 153,236 | 147,713 | 147,891 |



CONSOLIDATED STATEMENT OF CASH FLOWS

| FOR THE PE | RIOD ENDED | 30 September 2020 |
|------------|------------|-------------------|
|------------|------------|-------------------|

| | Budget | Actual | Budget |
|--------------------------------------------------------|----------|----------|-----------|
| | Sep-20 | Sep-20 | 2020/21 |
| | \$000 | \$000 | \$000 |
| Cash flows from operating activities | | | |
| Receipts from the Ministry of Health and patients | 149,304 | 149,361 | 597,222 |
| Interest received | 312 | 129 | 1,250 |
| Payments to employees | (58,251) | (58,762) | (233,016) |
| Payments to suppliers | (84,711) | (84,344) | (339,111) |
| Capital charge | - | - | (9,860) |
| Interest paid | - | - | - |
| GST (net) | | | |
| Net cash flow from operating activities | 6,654 | 6,384 | 16,485 |
| | | | |
| Cash flows from investing activities | | | |
| Receipts from sale of property, plant and equipment | - | 48 | - |
| Receipts from maturity of investments | - | - | - |
| Purchase of property, plant and equipment | (1,752) | (1,859) | (7,000) |
| Purchase of intangible assets | (501) | (365) | (2,000) |
| Acquisition of investments | - | - | - |
| Net cash flow from investing activities | (2,253) | (2,176) | (9,000) |
| Cash flows from financing activities | | | |
| Repayment of capital | - | - | (547) |
| Repayment of borrowings | (108) | (254) | (436) |
| Net cash flow from financing activities | (108) | (254) | (983) |
| | | | |
| Net increase/(decrease) in cash and cash equivalents | 4,293 | 3,954 | 6,502 |
| Cash and cash equivalents at the beginning of the year | 1,907 | 9,134 | 1,907 |
| Cash and cash equivalents at the end of the year | 6,200 | 13,088 | 8,409 |

| Consolidated 12 Month Rolling | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep |
|------------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Statement of Cash Flows | 2020 | 2020 | 2020 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 |
| \$000s | Forecast |
| Operating Cash Flow | | | | | | | | | | | | |
| Receipts | | | | | | | | | | | | |
| Government & Crown Agency Received | 48,781 | 48,781 | 48,781 | 48,781 | 48,781 | 48,781 | 48,781 | 48,781 | 48,782 | 49,757 | 49,757 | 49,757 |
| Interest Received | 104 | 104 | 104 | 104 | 104 | 104 | 104 | 104 | 106 | 106 | 106 | 106 |
| Other Revenue Received | 987 | 987 | 987 | 987 | 987 | 987 | 987 | 987 | 992 | 1,006 | 1,006 | 1,006 |
| Total Receipts | 49,872 | 49,872 | 49,872 | 49,872 | 49,872 | 49,872 | 49,872 | 49,872 | 49,880 | 50,869 | 50,869 | 50,869 |
| Payments | | | | | | | | | | | | |
| Personnel | 19,417 | 19,417 | 19,417 | 19,417 | 19,417 | 19,417 | 19,417 | 19,417 | 19,429 | 19,805 | 19,805 | 19,805 |
| Payments to Suppliers and Providers | 28,237 | 28,237 | 28,237 | 28,237 | 28,237 | 28,237 | 28,237 | 28,237 | 28,503 | 29,767 | 29,767 | 29,767 |
| Capital Charge | - | - | 4,930 | - | - | - | - | - | 4,930 | - | - | - |
| Interest Paid | - | - | - | - | - | - | - | - | - | - | - | - |
| Payments to Other DHBs and Providers | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Payments | 47,654 | 47,654 | 52,584 | 47,654 | 47,654 | 47,654 | 47,654 | 47,654 | 52,862 | 49,572 | 49,572 | 49,572 |
| Net Cash Inflow/(Outflow) from Operating | 2,218 | 2,218 | (2,712) | 2,218 | 2,218 | 2,218 | 2,218 | 2,218 | (2,982) | 1,297 | 1,297 | 1,297 |
| Activities | 2,210 | 2,210 | (2,712) | 2,210 | 2,210 | 2,210 | 2,210 | 2,210 | (1,301) | 1,231 | 1,201 | 1,237 |
| Cash Flow from Investing Activities | | | | | | | | | | | | |
| Receipts | | | | | | | | | | | | |
| Sale of Fixed Assets | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Receipts | - | - | - | - | - | - | - | - | - | - | - | - |
| Payments | | | | | | | | | | | | |
| Capital Expenditure | 584 | 584 | 584 | 584 | 584 | 584 | 584 | 584 | 576 | 584 | 584 | 584 |
| Capex - Intangible Assets | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 167 | 163 | 167 | 167 | 167 |
| Increase in Investments | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Payments | 751 | 751 | 751 | 751 | 751 | 751 | 751 | 751 | 739 | 751 | 751 | 751 |
| Net Cash Inflow/(Outflow) from Investing | (751) | (751) | (751) | (751) | (751) | (751) | (751) | (751) | (739) | (751) | (751) | (751) |
| Activities | (131) | (731) | (131) | (131) | (731) | (/31) | (131) | (131) | (133) | (131) | (131) | (/31) |
| Net Cash Inflow/(Outflow) from Financing | (36) | (36) | (36) | (36) | (36) | (0.0) | (36) | (36) | (587) | (37) | (37) | (37) |
| Activities | (36) | (36) | (36) | (36) | (36) | (36) | (36) | (36) | (567) | (37) | (37) | (37) |
| Net Increase/(Decrease) in Cash Held | 1,431 | 1,431 | (3,499) | 1,431 | 1,431 | 1,431 | 1,431 | 1,431 | (4,308) | 509 | 509 | 509 |
| Plus Opening Balance | 13,088 | 14,519 | 15,950 | 12,451 | 13,882 | 15,313 | 16,744 | 18,175 | 19,606 | 15,298 | 15,807 | 16,316 |
| Closing Balance | 14,519 | 15,950 | 12,451 | 13,882 | 15,313 | 16,744 | 18,175 | 19,606 | 15,298 | 15,807 | 16,316 | 16,825 |



MEMO

To: Board Members

From: Judith Holmes, Consumer Council Chair

Date: 21 October 2020

Subject: Consumer Council Chair's Report

Status

This report contains:

- ☐ For decision
- □ Update
- ✓ Regular report
- √ For information

The Consumer Council met on 19 October in Nelson and received a presentation from on the Communications Strategy and Engagement approach for the Ki Te Pae Ora framework.

The Council were asked "what do the Council and the community need in order to be empowered and to be involved in developing solutions with us?". Key points from the discussion were:

- Consumers need to know what is meaningful and relevant at an individual level.
- Consumers need to know Nelson Marlborough Health (NMH) is making a cultural shift. This can be demonstrated through our communication. The language that is used is very important. (For example phrases like "working with you for your better health").
- The Choosing Wisely four questions are key in the empowerment of consumers to accept responsibility in determining their own health care choices.
- The Council also raised the importance of involving consumers in the development of the framework, initiative and projects.
- Consumers need to be involved and engaged throughout the process not just in oneoff consultations. NMH programmes are complex. Understanding and meaningful contributions are achieved through on-going involvement.

The Council also received a presentation on the Consumer Engagement Quality Safety Marker. The Council noted the complexity of the framework developed by HQSC and the potential workload involved in implementing the reporting across NMH. A simpler self-assessment tool has been developed and the Council have agreed to test the tool and provide feedback at the next council meeting. The discussion centred on the role of the Consumer Council in this work. It was agreed that the implementation was the responsibility of NMH and the Council could add value by taking the role of being a reviewing group for the self-assessments.

Feedback was also provided on the recruitment of new Council members. Three members, including the Chair, will attend their last meeting on 7 December 2920. The Council agreed on the importance of balancing diversity with the skills needed for the role. One of the key attributes identified was strong connections in the community and a willingness to link in with and network in the community.



The Council endorsed the change from an application form to an expression of interest form with the option for groups to nominate candidates. Council members have agreed that, when available, they will accompany the Consumer Council Facilitator to community meetings to promote and encourage interest.

Judith Holmes

Consumer Council Chair

RECOMMENDATION:

THAT THE BOARD RECEIVES THE CONSUMER COUNCIL REPORT.



MEMO

To: **Board Members**

From: Elizabeth Wood, Chair Clinical

Governance Committee

21 October 2020 Date:

Subject: **Clinical Governance Report**

Status

This report contains:

□ For decision

□ Update

✓ Regular report

✓ For information

Purpose

To provide a brief summary and key messages from the NMH Clinical Governance Committee (CGC) meeting held on 2 October 2020.

DHB CGC endorsed:

- The Rapid Response Plan COVID-19 in Aged Related Residential Care (ARRC) Facility – A rapid response plan has been developed to ensure the safety of both ARRC staff and residents if a suspect case or outbreak was to occur in an aged residential care facility. The plan details the systems response and a summary of the ability of all 24 NMH ARRC facilities to manage the virus within existing resources.
- Progress on reliable sign off of results The change to electronic sign off processes has been complex and has made visible the number of results that are not being signed off in a timely manner. The e-Signoff of lab results has overcome the difficulties in most departments. The biggest risks seem to arise where there are many changes of staff e.g. covering leave and locums. The next area for transition to e-Signoff is radiology reporting.
- iSTENT New device to manage mild to moderate glaucoma where patients are unresponsive to other therapies - Use endorsed and procedure referred back to the Clinical Service Strategy Group for practical implementation considerations including budgeting.
- The Registered Medical Officer (RMO) Quality Improvement (QI) Residency **programme** – Regular presentations from this programme now occur at the Clinical Governance Committee meeting.

Our most recent RMO QI Resident presented on 'What a waste: Reducing the amount of paper used for internal referrals'. Her project identified one referral form used multiple times per week which was printed on coloured paper, completed by hand, scanned into the computer and then emailed to the relevant department to be printed out again.

With the support of her peers and senior colleagues, the form itself has been revised, an online version produced and one minute taken off the time taken to complete it. This is beautifully illustrated in the graph below, an annotated time series chart that counts the number of paper referrals made per week over the course of the project. Down is better.





Elizabeth Wood
Chair Clinical Governance Committee

RECOMMENDATION:

THAT THE BOARD RECEIVES THE CLINICAL GOVERNANCE COMMITTEE CHAIR'S REPORT.



GLOSSARY OF COMMONLY USED ACRONYMS, ABBREVIATIONS AND MAORI TRANSLATION

ABC Ask about their smoking status; brief advice to quit; cessation

A4HC Action for Healthy Children

A&D / AOD Alcohol and Drug / Alcohol and Other Drugs

A&R Audit & Risk Committee

ACC Accident Compensation Corporation
ACMO Associate Chief Medical Officer
ACNM - Associate Charge Nurse Manager

ACU Ambulatory Care Unit
ACP Advanced Care Plan
ADR Adverse Drug Reactions
ADM Acute Demand Management
ADON Associate Director of Nursing

AE Alternative Education

AEP Accredited Employer Programme
AIR Agreed Information Repository

ALOS Average Length of Stay

ALT Alliance Leadership Team (short version of (TOSHALT)

AMP Asset Management Plan AOD Alcohol and Other Drug

AOHS Adolescent Oral Health Services
AP Annual Plan with Statement of Intent

ARC Aged Residential Care
ARF Audit Risk and Finance

ARCC Aged Residential Care Contract
ARRC Aged Related Residential Care
ASD Autism Spectrum Disorder

ASH Ambulatory Sensitive Hospitalisation
ASMS Association of Salaried Medical Specialists
AT&R Assessment, Treatment & Rehabilitation

BSCQ Balanced Score Card Quadrant

BA Business Analyst
BAFO Best and Final Offer
BAU Business as Usual
BCP Business Continuity Plan
BCTI Buyer Created Tax Invoice

BFCI Breast Feeding Community Initiative
BFCI Baby Friendly Community Initiative

BHE Blenheim

BOT Board of Trustees
BS Business Support
BSI Blood Stream Infection

BSMC Better, Sooner, More Convenient

CaaG Capacity at a Glance

CAMHS Child and Adolescent Mental Health Services

CAPEX Capital operating costs
CAR Corrective Action Required

CARES Coordinated Access Response Electronic Service
CAT Mental Health Community Assessment Team
CBAC Community Based Assessment Centres

CBF Capitation Based Funding

CBSD Community Based Service Directorate
CE (CEO) Chief Executive (Chief Executive Officer)



CEA Collective Employee Agreement CDHB Canterbury District Health Board

CCDHB Capital & Coast District Health Board (also called C & C)

CCDM Care Capacity Demand Management CCDP Care Capacity Demand Planning CCF Chronic Conditions Framework

CCT Continuing Care Team
CCU Coronary Care Unit
CD Clinical Director

CDEM Civil Defence Emergency Management
CDHB Canterbury District Health Board
CDM Chronic Disease Management

CEG Coordinating Executive Group (for emergency management)

CeTas Central Technical Advisory Support

CFA Crown Funding Agreement or Crown Funding Agency

CFO Chief Financial Officer

CGC Clinical Governance Committee
CHFA Crown Health Financing Agency
CHS Community Health Services

CIMS Coordinated Incident Management System

CIO Chief Information Officer

CLAB Central Line Associated Bacteraemia

CLABSI Central Line Associated Bloodstream Infection

CLAG Clinical Laboratory Advisory Group
CME Continuing Medical Education

CMI Chronic Medical Illness
CMO Chief Medical Officer

CMS Contract Management System

CNM Charge Nurse Manager
CNS Charge Nurse Specialist

COAG Clinical Operations Advisory Group

Concerto IT system which provides clinician's interface to systems

COHS Community Oral Health Service

COO Chief Operating Officer

COPD Chronic Obstructive Pulmonary Disease
COPMI Children of Parents with Mental Illness

CPHAC Community and Public Health Advisory Committee

CPIP Community Pharmacy Intervention Project
CPNE Continuing Practice Nurse Education

CP Chief Pharmacist

CPO Controlled Purchase Operations

CPSOG Community Pharmacy Services Operational Group

CPU Critical Purchase Units
CR Computed Radiology

CRG Christchurch Radiology Group

CRISP Central Region Information Systems Plan

CSR Contract Status Report

CSSD Central Sterile Supply Department
CSSD Clinical Services Support Directorate

CT Computerised Tomography
CTA Clinical Training Agency
CTC Contributions to Cost

CTC Computerised Tomography Colonography
CTANAG Clinical Training Agency Nursing Advisory Group

CTU Combined Trade Unions CVD Cardiovascular Disease

CVDRA Cardiovascular/Diabetes Risk Assessment

CWD Case Weighted Discharge



CYF Child, Youth and Family

CYFS Child, Youth and Family Service

DA Dental Assistant

DAH Director of Allied Health
DAP District Annual Plan
DAR Diabetes Annual Review
DBI Diagnostic Breast Imaging
DBT Dialectical Behaviour Therapy

DHB District Health Board

DHBRF District Health Boards Research Fund
DIFS District Immunisation Facilitation Services
DiSAC Disability Support Advisory Committee

DGH Director General of Health
DMH Director of Maori Health

DNA Did Not Attend

DONM Director of Nursing and Midwifery

DR Disaster Recovery
DR Digital Radiology

DRG Diagnostic Related Group
DSA Detailed Seismic Assessment

DSP District Strategic Plan
DSS Disability Support Services

DT Dental Therapist

DWCSP District Wide Clinical Services Plan

EAP Employee Assistance Programme
EBID Earnings Before Interest & Depreciation

EBITDA Earnings Before Interest, Tax Depreciation and Amortisation

ECP Emergency Contraceptive Pill

ECWD Equivalent Case Weighted Discharge

ED Emergency Department

EDA Economic Development Agency

EDaaG ED at a Glance EFI Energy For Industry

ELT Executive Leadership Team

EMPG Emergency Management Planning Group

ENS Ear Nurse Specialist
ENT Ears, Nose and Throat
EOI Expression of Interest
EPA Enduring Power of Attorney
EQP Earthquake Prone Building Policy
ERMS ereferral Management System
ESA Electronic Special Authority

ESOL English Speakers of Other Languages
ESPI Elective Services Patient Flow Indicators
ESR Environmental Science & Research

ESU Enrolled Service Unit

EVIDEM Evidence and Value: Impact on Decision Making

FCT Faster Cancer Treatment

FF&E Furniture, Fixtures and Equipment

FFP Flexible Funding Pool FFT Future Funding Track

FMIS Financial Management Information System

FOMHT Friends of Motueka Hospital Trust

FOUND Found Directory is an up-to-date listing of community groups and

organisations in Nelson/Tasman



FPSC Finance Procurement and Supply Chain

FRC Fee Review Committee
FSA First Specialist Assessment
FST Financially Sustainable Threshold

FTE Full Time Equivalent

FVIP Family Violence Intervention Programme

GM General Manager

GMS General Medical Subsidy
GP General Practitioner
GRx Green Prescription

hA healthAlliance

HAC Hospital Advisory Committee

H&DC / HDC Health and Disability Commissioner

H&S Health & Safety

HBI Hospital Benchmarking Information HBSS Home Based Support Services

HBT Home Based Treatment HCS Health Connect South

HCSS Home and Community Support Services
HDSP Health & Disability Services Plan Programme

HDU High Dependency Unit

HEA Health Education Assessments
HEAL Healthy Eating Active Lifestyles

He Kawenata Covenant, agreement, treaty, testament (PM Ryan Maori Dictionary pg 104)
HEeADSSS Psychosocial tool – Home, Education, eating, Activities, Drugs and Alcohol,

Sexuality, Suicidality (mood), Safety

HEHA Healthy Eating Healthy Action
HEP Hospital Emergency Plan

HESDJ Ministries of Health, Education, Social Development, Justice

HFA Health Funding Authority
HHS Hospital and Health Services
HIA Health Impact Assessment
HM Household Management
HMS Health Management System
HNA Health Needs Assessment
HOD Head of Department

HOD Head of Department
HOP Health of Older People
HP Health Promotion
HPI Health Practitioner Index

HPI Health Practitioner Index
HPV Human Papilloma Virus
HR Human Resources

HR & OD Human Resources and Organisational Development

HSP Health Services Plan

HQSC Health Quality & Safety Commission

laaS Infrastructure as a Service

IANZ International Accreditation New Zealand

IBA Information Builders of Australia

IBC Indicative Business Case
ICU Intensive Care Unit
IDF Inter District Flow

IDSS Intellectual Disability Support Services
IFRS International Financial Reporting Standards

IHB Iwi Health Board

ILM Investment Logic Mapping IM Information Management



IMCU Immediate Care Unit

InterRAI Inter Residential Assessment Instrument

IoD Institute of Directors New Zealand

IPAC Independent Practitioner Association Council

IPC Intensive Patient Care

IPC Units Intensive Psychiatric Care Units
IPG Immunisation Partnership Group
IPS Individual Placement Support

IPSAS International Public Sector Accounting Standards

IPU In-Patient Unit IS Information Systems

ISBAR Introduction, Situation, Background, Assessment, Recommendation

ISSP Information Services Strategic Plan

IT Information Technology

JAMHWSAP Joint Action Maori Health & Wellness Strategic Action Plan

JOG Joint Oversight Group

KIM Knowledge and Information Management

Kotahitanga Unity, accord, coalition, solidarity (PM Ryan Maori Dictionary pg 127)

KPI Key Performance Indicator

KHW Kimi Hauora Wairau (Marlborough PHO)

LA Local Authority

LCN Local Cancer Network

LIS Laboratory Information Systems

LMC Lead Maternity Carer

LOS Length of Stay

LSCS Lower Segment Caesarean Section

LTC Long Term Care
LTI Lost Time Injury

LTIP Long Term Investment Plan

LTCCP Long Term Council Community Plan

LTO Licence to Occupy

LTS-CHC Long Term Supports – Chronic Health Condition LTSFSG Long Term Service Framework Steering Group

Manaakitanga Goodwill, show respect, or kindness to ((PM Ryan Maori Dictionary pg 172)

Manawhenua O Te Tau Ihu O Te Waka A Maui – Referring to the eight iwi who hold tribal

authority over the top of the South Island (no reference)

MA Medical Advisor

MAC(H) Medicines Advisory Group (Hospital)

MAPA Management of Actual and Potential Aggression

MAPU Medical Admission & Planning Unit

MCT Mobile Community Team
MDC Marlborough District Council
MDM Multidisciplinary Meetings
MDM Multiple Device Management
MDO Maori Development Organisation
MDS Maori Development Service
MDT Multi Disciplinary Team

MECA Multi Employer Collective Agreement
MEND Mind, Exercise, Nutrition, Do It
MH&A Mental Health & Addiction Service
MHAU Mental Health Admission Unit
MHC Mental Health Commissioner
MHD Maori Health Directorate



MHDSF Maori Health and Disability Strategy Framework

MHFS Maori Health Foundation Strategy

MHINC Mental Health Information Network Collection

MHSD Mental Health Service Directorate

MHWSF Maori Health and Wellness Strategic Framework

MI Minor Injury

MIC Medical Injury Centre

MMG Medicines Management Group

MOC Models of Care
MOE Ministry of Education
MOH Ministry of Health

MOH Medical Officer of Health
MOA Memorandum of Agreement
MOSS Medical Officer Special Scale
MOU Memorandum of Understanding

MOW Meals on Wheels

MPDS Maori Provider Development Scheme MQ&S Maternity Quality & Safety Programme

MRI Magnetic Resonance Imaging

MRSA Methicillin Resistant Staphylococcus Aureus MRT Medical Radiation Technologist (or Technician)

MSD Ministry of Social Development

MTI Minor Treatment Injury

NMH Nelson Marlborough Health (NMDHB)

NP Nurse Practitioner

NPA Nutrition and Physical Activity

NRAHDD Nelson Region After Hours & Duty Doctor Limited

NRL Nelson Radiology Ltd (Private Provider)

NRT Nicotine Replacement Therapy

NHBIT National Health Board IT

NASC Needs Assessment Service Coordination

NBPH Nelson Bays Primary Health NCC National Capital Committee

NCC Nelson City Council

NCSP National Cervical Screening Programme

NESP Nurse Entry to Specialist Practice

NETP Nurse Entry to Practice

NGO Non Government Organisation
NHCC National Health Coordination Centre

NHI National Health Index

NIR National Immunisation Register

NM Nelson Marlborough

NMDHB Nelson Marlborough District Health Board

NMDS National Minimum Dataset NMH Nelson Marlborough Health

NMIT Nelson Marlborough Institute of Technology

NN Nelson

NOF Neck of Femur

NOS National Oracle Solution
NP Nurse Practitioner

NPA Nutrition and Physical Activity (Programme)

NPV Net Present Value

NRAHDD Nelson Regional After Hours and Duty Doctor Ltd NRSII National Radiology Service Improvement Initiative

NSU National Screening Unit
NTOS National Terms of Settlement
NZHIS NZ Health Information Services



NZISM New Zealand Information Security Manual

NZMA New Zealand Medical Association

NZNO NZ Nurses Organisation

NZPH&D Act NZ Public Health and Disability Act 2000

OAG Office of the Auditor General

OECD Organisation for Economic Co-operation and Development

OIA Official Information Act

OIS Outreach Immunisation Services

OPD Outpatient Department

OPEX Operating costs

OPF Operational Policy Framework
OPJ Optimising the Patient Journey
OPMH Older Persons Mental Health
OST Opioid Substitution Treatment

ORL Otorhinolaryngology (previously Ear, Nose and Throat)

OSH Occupational Health and Safety

OT Occupational Therapy

PACS Picture Archiving Computer System
PAS Patient Administration System

P&F Planning and Funding
P&L Profit and Loss Statements

PANT Physical Activity and Nutrition Team
PBF(F) Population Based Funding (Formula)

PC Personal Cares
P&C Primary & Community

PCBU Person Conducting Business Undertaking
PCI Percutaneous Coronary Intervention
PCIT Parent Child Interaction Therapy
PCO Primary Care Organisation

PCT Pharmaceutical Cancer Treatments

PDO Principal Dental Officer

PDR Performance Development Review

PDRP Professional Development and Recognition Programme

PDSA Plan, Do, Study, Act

PFG Performance Framework Group (formerly known as Services Framework

Group)

PHS Public Health Service

PHCS Primary Health Care Strategy
PHI Public Health Intelligence
PHO Primary Health Organisation

PHOA PHO Alliance
PHONZ PHO New Zealand
PHS Public Health Service
PHU Public Health Unit

PIA Performance Improvement Actions
PICS Patient Information Care System
PIP Performance Improvement Plan

PN Practice Nurse
POCT Point of Care Testing

PPE Property, Plant & Equipment assets
PPP PHO Performance Programme

PRIME Primary Response in Medical Emergency
PSAAP PHO Service Agreement Amendment Protocol

PSR Preschool Enrolled (Oral health)

PT Patient

PTAC Pharmacology and Therapeutics Committee



PTCH Potential To Cause Harm PRG Pacific Radiology Group

PRIMHD Project for the Integration of Mental Health Data

PVS Price Volume Schedule

Q&SGC Quality & Safety Governance Committee

QA Quality Assurance QHNZ Quality Health NZ

QIC Quality Improvement Council

QIPPS Quality Improvement Programme Planning System

QSM Quality Safety Measures

RA Radiology Assistant

Rangatiratanga Autonomy, evidence of greatness (HW Williams Maori Dictionary pg 323)

RCGPs Royal College of General Practitioners

RDA Resident Doctors Association

RDA Riding for Disabled
RIF Rural Innovation Fund

RIS Radiology Information System
RFI Request for Information
RFP Request for Proposal

RICF Reducing Inequalities Contingency Funding

RIS Radiology Information System

RM Registered Midwife
RMO Resident Medical Officer
RN Registered Nurse

ROI Registration of Interest
RSE Recognised Seasonal Employer

RSL Research and Sabbatical Leave

RTLB Resource Techer: Learning & Behaviour

SAC1 Severity Assessment Code SAC2 Severity Assessment Code SAN Storage Area Network SCBU Special Care Baby Unit

SCL Southern Community Laboratories

SCN Southern Cancer Network
SDB Special Dental Benefit Services

SHSOP Specialist Health Services for Older People

SI South Island

SIA Services to Improve Access

SIAPO South Island Alliance Programme Office

SICF South Island Chairs Forum

SICSP South Island Clinical Services Plan SI HSP South Island Health Services Plan

SI-PICS South Island Patient Information Care System
SIRCC South Island Regional Capital Committee
SISSAL South Island Shared Service Agency

SLA Service Level Agreement SLATs Service Level Alliance Teams

SLH SouthLink Health
SM Service Manager
SMO Senior Medical Officer
SNA Special Needs Assessment

SOI Statement of Intent

SOPD Surgical Outpatients Department SOPH School of Population Health

SPaIT Strategy Planning and Integration Team



SPAS Strategy Planning & Alliance Support SPE Statement of Performance Expectations

SSBsSugar Sweetened Beverages

SSE Sentinel and Serious Events

SSP Statement and Service Performance SUDI Sudden Unexplained Death of an Infant

TCR Total Children Enrolled (Oral health)

TDC Tasman District Council
TLA Territorial Local Authority
TOW Treaty of Waitangi
TOR Terms of Reference

ToSHA Top of the South Health Alliance

TPO Te Piki Oranga

TPOT The Productive Operating Theatre

UG User Group

USS Ultrasound Service

U/S Ultrasound

VLCA Very Low Cost Access VRA Vascular Risk Assessment

WAM Wairau Accident & Medical Trust

WAVE (Project) Working to Add Value through E-Information WEII Whanau Engagement, Innovation and Integration

WIP Work in Progress

WR Wairau

YOTS Youth Offending Teams

YTD Year to Date

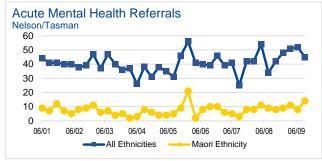
YTS Youth Transition Service

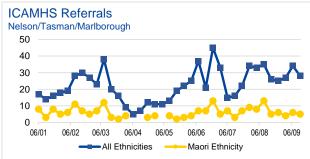
As at April 2019

Psychosocial Report

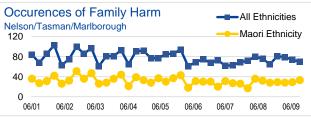
Nelson, Tasman and Marlborough



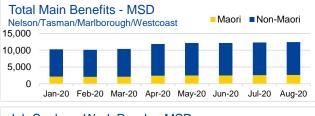


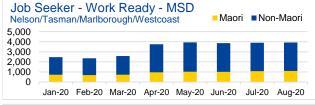














Common themes are, relationship break ups, mood disorders presentations with early warning signs.

Alcohol and drug induced presentations. Child/Adolescent Emergency Department presentations after hours also occurring.

NMH Nelson Community Assessment Team (CAT)

ICAMHS has seen a significant increase in referrals post covid lock down, specifically for ADHD presentations and severity of risk. There has been a higher demand for mental health support in the community which has also had an impact on the number of referrals we are receiving. Since the recent start of the role of infant and maternal mental health, we are now able to provide interventions for mums and babies between 0-2 years of age.

NMH Infant, Child & Adolescent Mental Health Community Team (ICAMHS)

The four referrals mention adjustment related to Covid PHO having in general having a unusually large number of referrals in all services. More children being referred in youth AOD, Gateway health assessments and PMHI.

More non-malignant pain referrals over the last month.

Nelson Bays Primary Health

6 of the referrals to Marlborough PHO stated directly related to COVID-19. Referrals were mostly related to anxiety, depression, relationship issues and distress.

Marlborough PHO

No change from previous report. There are some people that may still be receiving the Covid Income Relief Payment or the Wage Subsidy that may no longer be employed but have not yet applied for a benefit. We might therefore expect to see the numbers increase as these channels of financial assistance come to an end.

MSD

No change from previous report. Unsurprisingly, there are increased levels of anxiety (not clinical) among older people and people with pre-existing health conditions.

Marlborough CDEM

Average weekly demand for service increased over the August-September period for Nelson Bays, with 3 out of 4 weeks in this timeframe showing the highest number of reported incidents since May. While it is expected that demand will begin increasing at around this timeframe, this typically begins in October and trends upwards to a peak in Dec/Jan. The increase seen in September could be an early indicator that the upcoming peak period may have higher than normal volumes, or that the time-based external events that contribute to family harm episodes have begun presenting earlier this year compared to previous. With the school holidays commencing on the 26th, there may also be elevated demand in the upcoming period from families under financial strain or struggling with childcare arrangements.

NZ Police

Note: For Family Harm data, Maori ethnicity includes all occurrences where someone identifying as Maori ethnicity is linked to the event.

COVID-19

Managing fear and uncertainty at all Alert Levels

Ko nga pae tawhiti, whaia kia tata Ko nga pae tata, whakamaua kia tina



Don't be embarrassed to ask for help

Patua te taniwha te whakamā. Don't feel embarrassed to ask for help or try some new mental wellness techniques. Have a look at some of the options at the bottom of this poster.



Focus on things you can control

Wash your hands regularly, stay home if you are sick and seek medical advice if you need to. Take a break from social media, or the news, and stick to credible information sources:

> www.covid19.govt.nz www.health.govt.nz



Check in on other people

Reaching out to those who may be feeling stressed or concerned can benefit both you and the person you reach out to.



Acknowledge your feelings

It's normal to feel overwhelmed, stressed, anxious, worried or scared. Allow yourself time to notice and express what you're feeling. Write it down or talk about it with someone you trust.



Keep track of where you have been

Download the NZ COVID Tracer App to keep a digital diary of places you visit. This will help with contact tracing to prevent any further spread of COVID-19 in NZ. You can also keep a written record: Where you went. When you went there. Who you met.



Be on the team

We are a team of 5 million and together we can stamp out the virus. We've done it before and we can do it again. Be on the team and follow the Alert Level rules. The rules are listed online: www.covid19.govt.nz



Do things that help you feel happy and calm

Meditating and exercising can help you to relax and have a positive effect on your thoughts. Try not to increase unhealthy habits like comfort eating, drinking, smoking or vaping.



Stick to your routines

Try to go to sleep and wake up at the same time, eat at regular times, shower, change your clothes, talk to other people regularly, and do your chores. Children need routine and predictability also.



Trust the experts

Be informed but stick to credible information sources, such as www.covid19.govt.nz

Free helplines, tools, apps and supports...

For a larger range of options go to: www.covid19.govt.nz/mental-wellbeing

Need to Talk? – free call or text 1737 any time for support from a trained counsellor Youthline - call 0800 376 633, free text 234 or email talk@youthline.co.nz

Depression and Anxiety Helpline – 0800 111 757 or free text 4202 to talk to a trained

Family Services 211 Helpline - 0800 211 211 to be connected to community-based health and social support services

Getting Through Together - online resources with practical tips to help you look after yourself and your whānau. www.allright.org.nz/campaigns/getting-through-together

Getting Through Together, kaupapa Māori – stories and information to help support the mental wellbeing of Māori. www.allright.org.nz/te-waioratanga

Sparklers at Home - online resources for parents to guide conversation with primary school-aged children about their mental health and wellbeing, www.sparklers.org.nz

Mentemia – an app providing practical tips and techniques to help you take control of your mental wellbeing. www.mentemia.com

Melon – an app that provides a health journal, resources and self-awareness tools to help you manage your emotional wellbeing, www.melonhealth.com/covid-19/

Just a Thought – achievable online courses to teach you practical strategies to cope with stress. www.justathought.co.nz

Depression.org.nz - information and advice on how to look after yourself and your whānau. www.depression.org.nz

Depression.org.nz, kaupapa Māori – information and advice for Māori whānau. www.depression.org.nz/covid/alert-level-update/maori/

Whakatau Mai: The Wellbeing Sessions – free, virtual community events to support your wellbeing, you with others, learn and practise new skills, and start looking at things differently. www.wellbeingsessions.nz

