# GOOD HOMES Repairs and Maintenance Assessment and Solutions

#### **HOUSEHOLDER**



#### **Acknowledgement**

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For more information about the project as well as previous publications please see the research website <a href="https://www.goodhomes.co.nz">www.goodhomes.co.nz</a>.

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#### Why use this?

This assessment tool aims to help older people stay in their own homes for longer by keeping on top of house maintenance and repairs. Often this work is put off because it feels like it's too hard or could cost too much. This assessment booklet is designed to help you identify what work needs to be done around your home and who is the best person to do it.

A house in good repair has many benefits:

- You save money when you fix minor things before they become big problems
- Life is more comfortable if you have a warm, dry, home
- You will be healthier and less likely to have an accident
- You can stay in your home and community for longer
- It helps maintain the value of your property

#### How to use this booklet

This booklet contains a checklist of maintenance and repairs for inside and outside your house. It aims to help you keep your home safe, comfortable and enjoyable to live in.

The checklist divides the house into seven zones – the outside, kitchen, bedrooms, laundry, hallways and stairs, lounge, bathrooms and toilets – so you can walk around each zone and tick off the features easily. Then there is a general section (All rooms) to check for mould and insulation.

The assessment can be repeated at different times of the year to allow for seasonal changes.

Armed with a pencil and rubber, take your time filling in the (Yes/No) tick boxes. If you are unsure of an answer, tick 'No'. If a section does not apply to you (e.g. you don't have a deck/balcony) then tick the 'I don't have' box.

You don't need to complete the whole checklist all at once. You could get a friend, family member or service provider to help you do this. You might like to complete a zone on one day and do the next zone another day. Please do not climb up a ladder or go under the house to do the checks – ask someone to help.

#### For each zone:

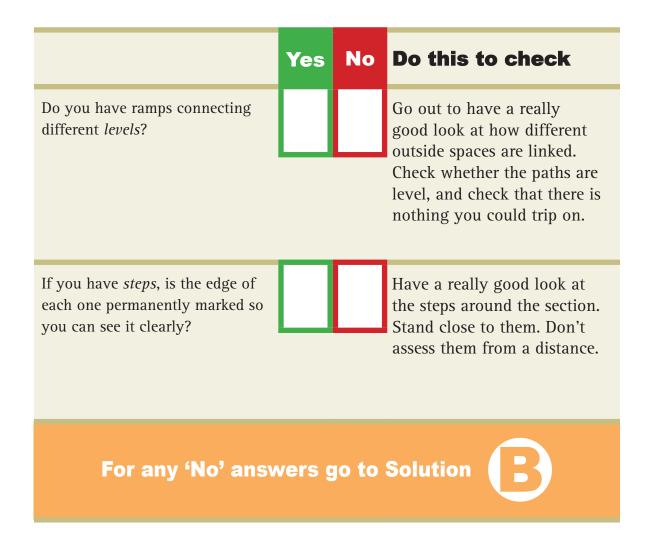
- 1. Tick the YES/NO boxes
- 2. If you tick a NO box, follow the 'Do this to check' instructions on the right hand column.
- 3. Go to the Solution code at the bottom of each section (A, B, C etc). This points you to the Solution Sheets at the back of the booklet for more information on what needs to be done to fix the problem and who the best person is to do it.
- 4. Each Solution sheet also has a number on the right hand side that indicates the urgency of the repair or maintenance work.
  - 1 = very high priority important to fix as soon as possible.
  - 2 = important to address but only after the top priority ones have been carried out.
  - 3 = should be considered A good time to do it would be if you are going to remodel or renovate.
  - 4 = low priority good to fix if you can do so easily and can afford it.

Please turn to the next page for the first zone: 'Outside the House'

	Yes	No	Do this to check
Do all the <i>outside lights</i> , including sensors, work?			Wait until night time to check. Make sure there is enough light to see the edge
Do you have <i>enough light</i> to see your way into the house from the street?			of the path, any steps and your door handle.
If you have a <i>sensor light</i> , does it stay on long enough?			

For any 'No' answers go to Solution





	Yes	No	Do this to check
Can you climb each <i>step</i> without getting your foot caught in a gap?			Have a really good look at the steps around the section. Stand close to them. Don't
Are all the <i>steps</i> the same height and tread distance?			assess them from a distance.  Parts of a step
Are all the <i>steps</i> level?			Tread
Can you keep a firm footing on each step?			Riser
Can you keep a <i>firm footing</i> on the driveway and paths?			When it is wet, stand on the driveway and slide one foot from side to side. If your foot slides easily your driveway is too slippery. If you're uncomfortable doing this, ask someone else.
Has anyone ever slipped on the driveway or path - even if they haven't fallen?			
I don't have steps	П		
For any 'No' answ	vers g	jo to	Solution <b>C</b>

Also check the garage for uneven steps, poor lighting and things that could cause you to slip or trip.

	Yes	No	Do this to check
<ul> <li>If there is a wooden deck/balcony, does it have:</li> <li>- All its boards?</li> <li>- Sound and complete railings?</li> <li>- Firm fixings (nails, screws and steel joiners)?</li> <li>- Good wood (no rot)?</li> </ul>			Go to your deck/balcony with a screwdriver, pencil and pad. Have a close look at all of the deck/balcony and make a note of any parts that look worn.  Check for rot. Probe with the screwdriver and pencil. Any rotten wood will feel soft.  Do not put your weight on any board or rail that looks unstable.
Is the <i>deck/balcony</i> easy to walk on when it is wet and when it is dry?			When it is wet, stand on your deck/balcony and slide one foot from side to side. If your foot slides easily your deck/balcony is too slippery. Repeat this test when the balcony is dry. If you're uncomfortable doing this, ask someone else.
I don't have a deck/balcony			
For any 'No' ansv	vers g	jo to	Solution <b>F</b>



HAPPY HINT: This tool focuses on assessing your house and safe access but some problems can start in the garden, such as overgrown trees causing slippery paths and blocked gutters.

	Yes	No	Do this to check
If you have a non-wooden patio area (e.g. concrete, brick or tile) is			When it is wet, stand on your patio and slide one foot
it easy to walk on when it is wet and when it is dry?			from side to side. If your foot slides easily your patio is too slippery. Repeat this test when the patio is dry. If you're uncomfortable doing this, ask someone else.
I don't have a patio area			
For any 'No' ansv	vers (	jo to	Solution <b>C</b>
	Yes	No	Do this to check
Are the roof and autters:	Yes	No	
Are the <i>roof and gutters</i> :  - Free of rust.	Yes	No	Do this to check  Do not check the roof yourself. Ask someone to help and take note (or preferably
	Yes	No	Do not check the roof yourself. Ask someone to help
- Free of rust.	Yes	No	Do not check the roof yourself. Ask someone to help and take note (or preferably
<ul><li>- Free of rust.</li><li>- Free of moss.</li><li>- Firmly fixed (sound nails,</li></ul>	Yes	No	Do not check the roof yourself. Ask someone to help and take note (or preferably
<ul> <li>- Free of rust.</li> <li>- Free of moss.</li> <li>- Firmly fixed (sound nails, screws and steel joiners).</li> <li>If your roof is tiled, are they</li> </ul>	Yes	No	Do not check the roof yourself. Ask someone to help and take note (or preferably

	Yes	No	Do this to check
Are the walls and windows free of dirt, moss and salt deposits?			Walk around the outside of the house with a pen and pad. Get close up to have a good look
If the house is painted, is it sound (free of flaking and cracking)?			at the walls and windows. Ask someone to help with hard-toget-to areas. Write down any signs of wear and deterioration.
Are the <i>gutters and downpipes</i> free of grass, weeds and leaves?			Ask someone to help check the gutters and downpipes.

For any 'No' answers go to Solution

Do this to check No Yes Ask someone to check under If your house is on piles: your house for signs of water - Is the area under the floor dry or damp. Beware of any and free from damp? exposed wiring. Do not go under the house yourself. - Can any water under the house Walk around the house to see drain away easily? if vegetation or landscaping has blocked any of the vents. - Are ventilation grills around the house clear of blockages? My house is not on piles Do you know where to go to turn off your mains water supply (toby)? For any 'No' answers go to Solution

## **All rooms: Mould**

	Yes	No	Do this to check
Are rooms free from mould:			Have a careful look at the ceiling and walls in each room, especially south-facing walls. Mould appears as dark spots which can be small or large.
			The most likely places to see mould are:
Bathroom			Bathroom and toilet – around shower and windows.
Kitchen			<i>Kitchen</i> – around and above the extractor fan.
Laundry			Laundry – on the ceiling or around windows.
Bedroom			Bedroom – on the ceiling, in the wardrobe, on the walls and around windows.
Hallway			<i>Hallway</i> – on the ceiling and walls.
Lounge			Lounge – on the ceiling and walls.
For any 'No' ans	wers g	jo to	Solution S

## **All rooms: Insulation**

	Yes	No	Do this to check
Do you have roof/ceiling insulation?			Get someone to have a careful look at the insulation in your ceiling/roof space.
Is it in good condition?			Check for:
			<ul> <li>Good coverage over the entire area, with no gaps.</li> </ul>
			<ul> <li>A depth of at least 150mm but preferably 200mm.</li> </ul>
			- Any sign of damp.
			<ul> <li>Any sign of rats, mice or birds such as droppings or nests.</li> </ul>
			Do not go into the roof space yourself.
Do you have underfloor insulation?			Get someone to have a careful look at the insulation
Is it in good condition?			underneath your house. Beware of any exposed wiring. Check for:
			<ul> <li>Good coverage over the entire area, with no gaps or rips.</li> </ul>
			Do not go under the house yourself.
For any 'No' ansv	vers g	o to	Solution

## **All rooms: Fire Safety**

	Yes	No	Do this to check
Do you have a fire plan?			A fire plan is a practised drill so you know what to do in an emergency.

For any 'No' answers go to Solution



	Yes	No	Do this to check
Do you have smoke alarms?			
Do the smoke alarms work?			

For any 'No' answers go to Solution



## **Earthquake Safety**

	Yes	No	Do this to check
Have you had an earthquake safety check?			Contact the local council or Citizens Advice Bureau about getting an earthquake safety check.
Is the house secured to its <i>piles</i> ?			
Are taller <i>shelf units</i> screwed to the walls?			
Is the <i>hot water cylinder</i> secured?			

For any 'No' answers go to Solution



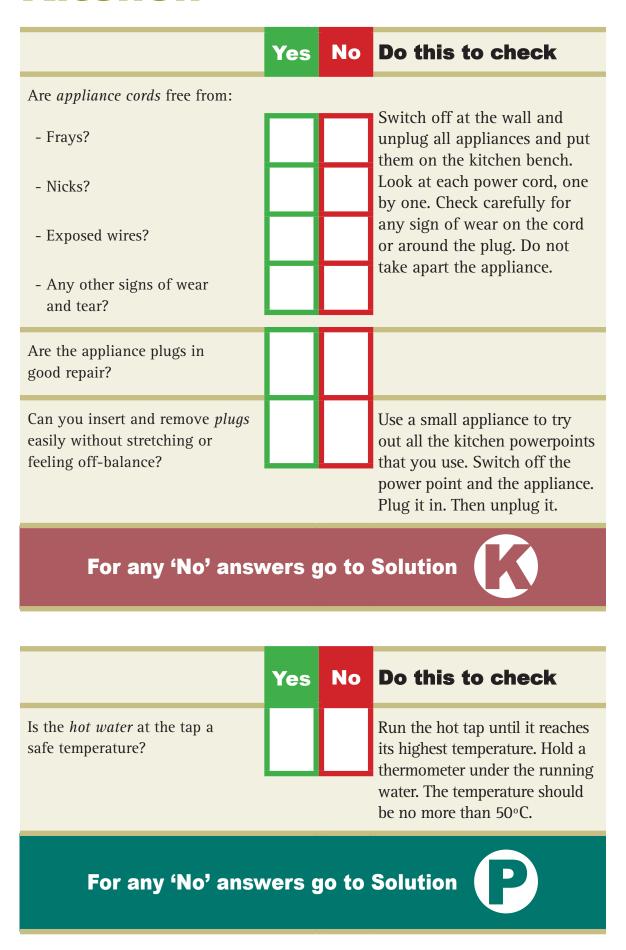
	Yes	No	Do this to check	
Are the doors to the kitchen easy to open?			Try out the handles on all doors into the kitchen. Note any that are difficult to use.	
Do the doors between rooms have lever handles?				
If the door handles are not levers (e.g. knobs) are they easy to grip?				
Do all cupboards and drawers:				
- open and close easily?				
<ul> <li>have firm screws, hinges and fastenings?</li> </ul>				
For any 'No' answers go to Solution				

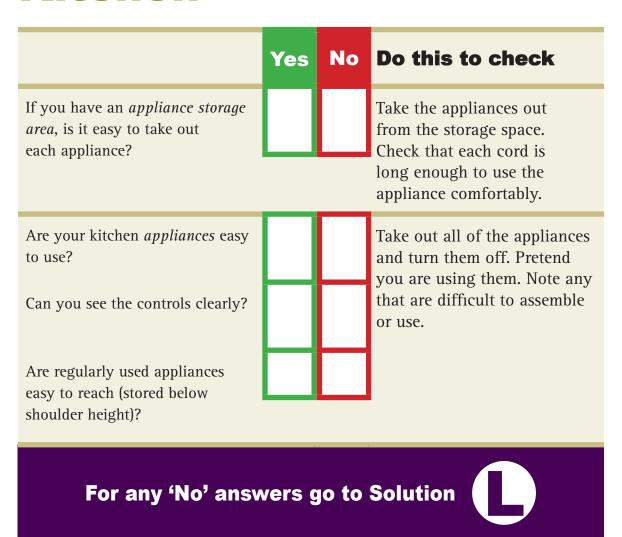
Also check cupboards and drawers in the bedrooms, lounge, laundry and bathroom.

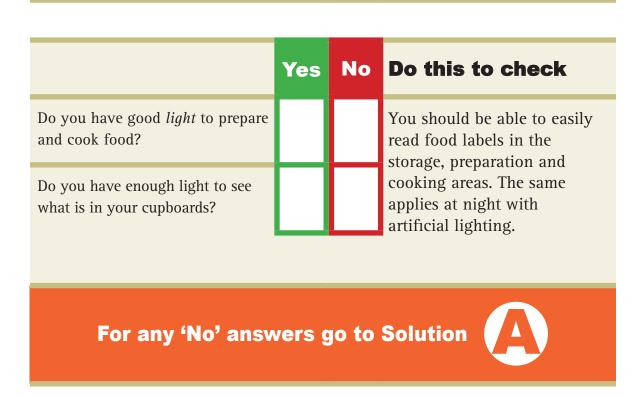
	Yes	No	Do this to check	
Is the floor clear of things that you could <i>slip or trip on?</i>			If you have carpets or rugs, look carefully for possible hazards such as rugs that slip or have curled-up edges.	
Is the area where you walk clear of <i>power cords</i> ?				
For any 'No' answers go to Solution				



HAPPY HINT: It is easy to trip over pets. Make sure their eating and sleeping areas are out of the way.







	Yes	No	Do this to check
Is there a <i>fire blanket</i> in the kitchen?			Stand close to your oven and hob. The fire blanket needs to be within
Is the fire blanket easy to get to?			easy reach.

For any 'No' answers go to Solution

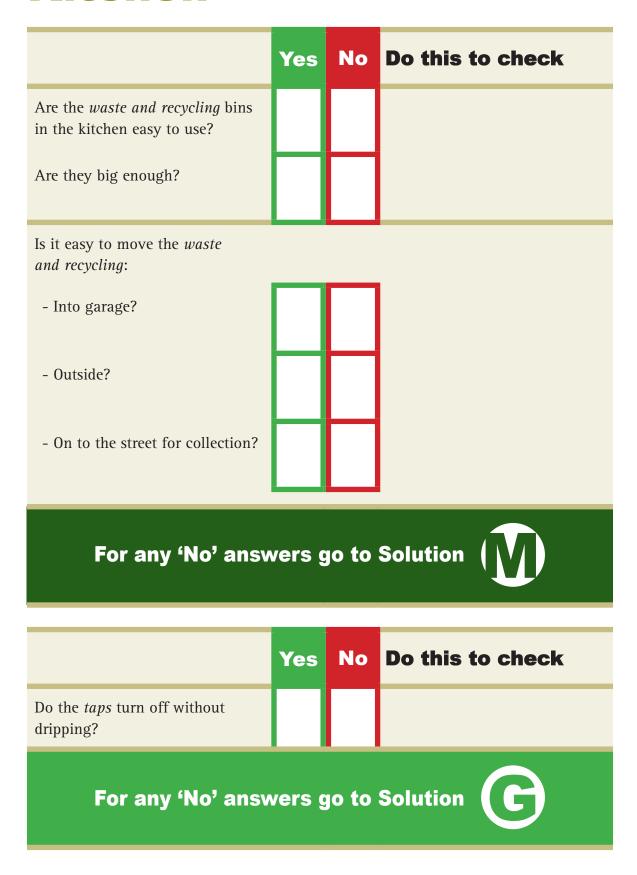


	Yes	No	Do this to check
Is there a <i>range hood</i> over the stove?			Put an open saucepan of water on the hob and heat until boiling rapidly. Switch the range hood fan on to its
Does the range hood work?			highest setting. All the steam should be sucked up into the range hood.
Are the range hood filters clean?			

For any 'No' answers go to Solution



	Yes	No	Do this to check	
Do all electric elements or gas hobs work?				
For any 'No' answers go to Solution				

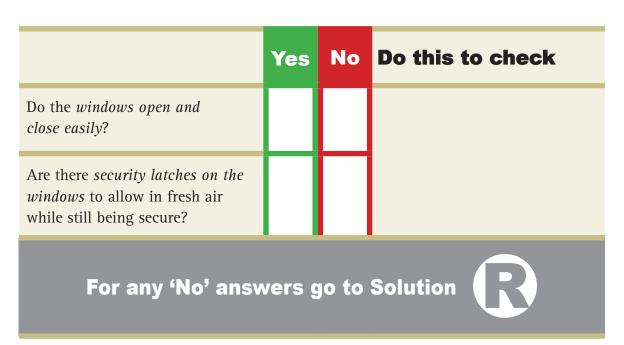


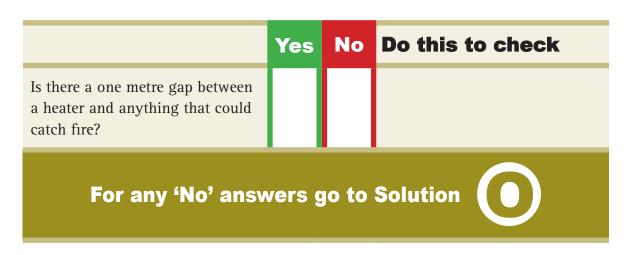
Also check for dripping taps in the bathroom, laundry and outside the house.

	Yes	No	Do this to check		
Do the bedroom doors have <i>lever</i> handles for easy opening?			Have a close look at the door handles. Try them out. Note any that are difficult to use.		
Is the floor clear of things that you could <i>slip or trip</i> on?			If you have carpets or rugs, look carefully for possible hazards such as rugs that slip or have curled-up edges.		
For any 'No' answers go to Solution					

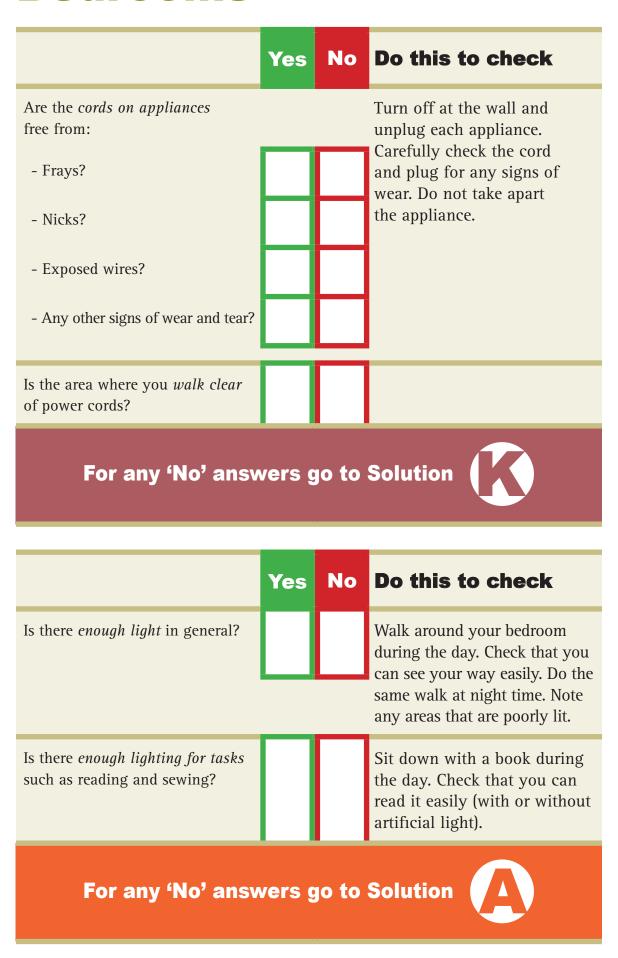
	Yes	No	Do this to check	
Is there a <i>light switch</i> by your bed?				
Is there a phone by your bed?				
Can you reach your clothes in the wardrobe easily?			Try and reach the clothes without having to stand on something or bend over	
			too much.	
If you have an <i>electric blanket</i> , is it secured on the bed (no kinks)?				
Do you turn it off when you get into bed?				
For any 'No' answers go to Solution				

	Yes	No	Do this to check	
Do you have <i>enough light</i> to see your way to the bathroom and toilet at night?				
For any 'No' answers go to Solution				

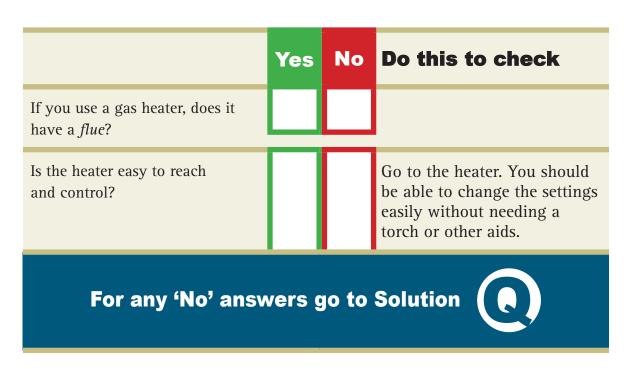




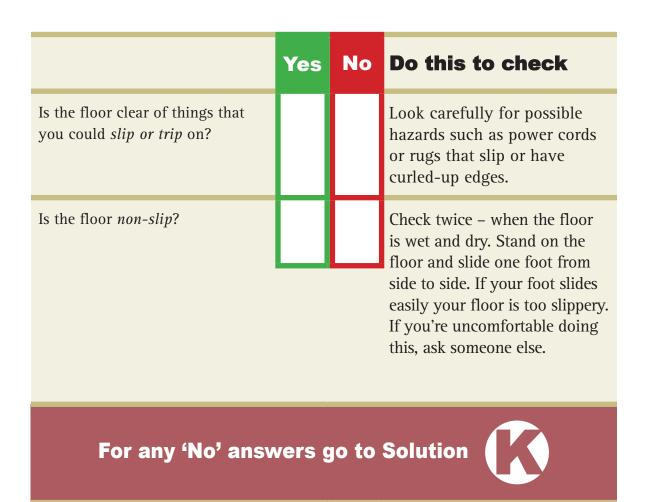
The 'heater metre rule' is to prevent fires. Also check heaters in the hallway and lounge.



	Yes	No	Do this to check	
Are TVs and other <i>large</i> appliances sitting on something stable?			Gently try to rock your TV from side to side. If it rocks easily it needs to be made more stable.	
Can you <i>insert and remove plugs</i> easily without stretching or feeling off-balance?			Use a small appliance to try out all the power points that you use in the bedroom. Switch off the power point and the appliance. Plug it in. Then unplug it.	
Is your bedroom warm during the night?			Your bedroom is too cold if you have ice on the window when you wake up in the morning; you can see your breath at night; you wear a hat in bed. Your bedroom should be at least 18°C at night time.	
For any 'No' answers go to Solution				

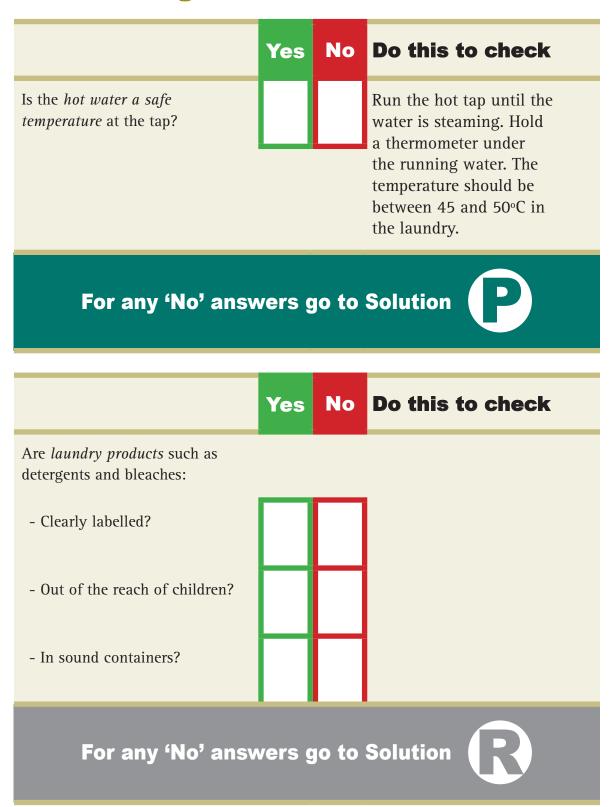


	Yes	No	Do this to check		
Do the doors between rooms have lever handles for easy opening?			Have a close look at all the laundry door handles. Try them out. Note any that are difficult to use.		
If you have door handles that are not levers, are they <i>easy to grip</i> ?					
For any 'No' answers go to Solution					



	Yes	No	Do this to check	
Can you get to the <i>clothesline</i> easily from the laundry?				
Does the <i>clothes dryer</i> have an air duct that goes outside?		should be a pipe coming	Go to the clothes dryer. There should be a pipe coming out of the side or back that yents	
Is the outside <i>air duct</i> clear?			outside. If it is difficult to see around the clothes dryer, ask someone else to take a look.	
Is the lint filter clean?			Refer to the dryer operation manual to find the lint filter.  Look to see if there is fluff or dust on it.	
For any 'No' answers go to Solution				

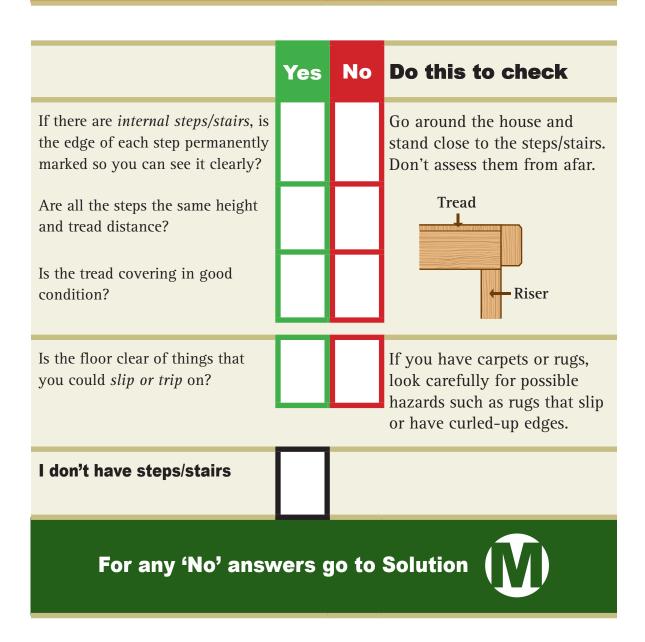
	Do this to check



Make the same checks in the garden shed so that sprays and poisons are clearly labelled and out of the reach of children.

	Yes	No	Do this to check	
Is there a firmly fixed <i>overflow pipe</i> from the washing machine into the tub?				
For any 'No' answers go to Solution				

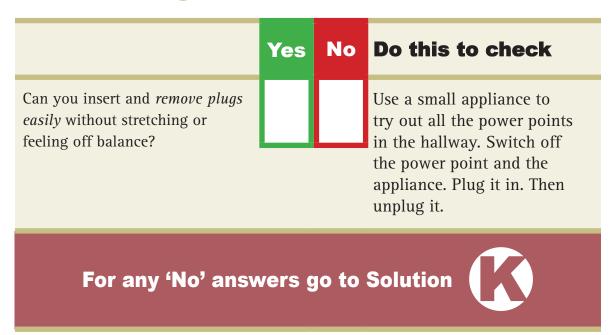
	Yes	No	Do this to check	
Is there <i>enough light</i> for you to walk comfortably through the house, including on the stairs				
For any 'No' answers go to Solution				



	Yes	No	Do this to check		
Do the doors between rooms have lever handles?			Have a close look at the hallway door handles. Try them out. Note any that are difficult to use.		
If you have door handles that are not levers, are they easy to grip?					
For any 'No' answers go to Solution					



	Yes	No	Do this to check
Are there <i>security latches on the windows</i> to allow fresh air in while still being secure?			
Do the windows <i>open and</i> close easily?			
For any 'No' ansv	vers g	jo to	Solution R
	Yes	No	Do this to check
Is the area where you walk clear of <i>power cords</i> ?			
Are the cords on <i>appliances</i> free from:			
- Frays?			Unplug each appliance and carefully check the cord and plug for any signs of wear.
- Nicks?			Do not take apart the appliance.
- Exposed wires?			
- Any other signs of wear and tear?	Ш		
Are the <i>appliance plugs</i> in good condition?			
For any 'No' ansv			



	Yes	No	Do this to check
Are there <i>lever handles</i> on the lounge doors for easy opening?			Have a close look at all the lounge door handles. Try them out. Note any that are difficult to use.
If you have door handles that are not levers, are they <i>easy to grip</i> ?			

For any 'No' answers go to Solution

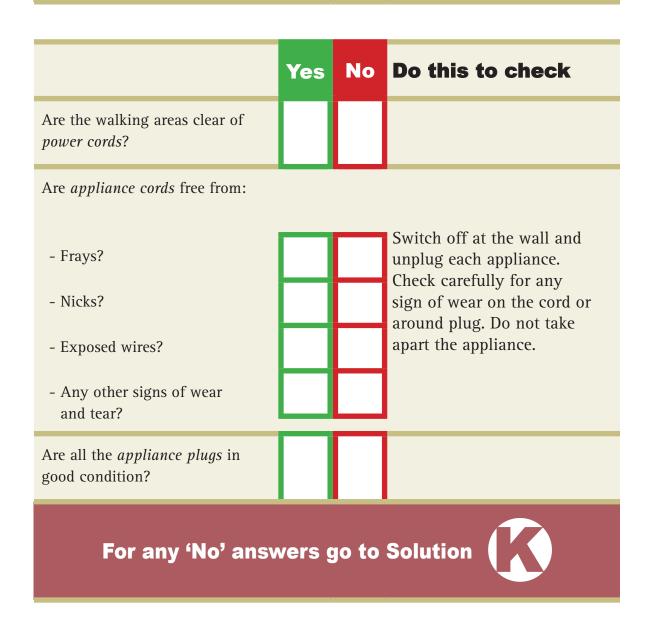


	Yes	No	Do this to check
Is the floor clear of things that you could <i>slip or trip</i> on?			Look carefully for possible hazards such as power cords or rugs that slip or have curled-up edges.
Is the heater easy to reach and control?			Go to your heater. You should be able to change the settings easily without needing a torch or other aids.

For any 'No' answers go to Solution



	Yes	No	Do this to check		
Are there <i>security latches on the windows</i> to allow in fresh air while still being secure?					
Can you open and close the windows easily?					
For any 'No' answers go to Solution					



	Yes	No	Do this to check
Is there enough lighting to walk around your lounge safely?			Walk around the lounge during the day. Check that you can see your way easily. Do the same walk at night time. Note any areas that are poorly lit.
Is there enough lighting to read, sew or write a letter?			Sit down with a book during the day. Check that you can read easily (with or without artificial light).

For any 'No' answers go to Solution



	Yes	No	Do this to check
Are TVs and other large appliances sitting on something stable?			Gently try to rock your TV from side to side. If it rocks easily it needs to be made more stable.
Can you insert and remove plugs easily without stretching or feeling off-balance?			Take a small appliance to try out all the power points that you use in the lounge. Switch off each power point and the appliance. Plug it in. Then unplug it.

For any 'No' answers go to Solution



	Yes	No	Do this to check
If you use a gas heater, does it have a <i>flue</i> ?			A flue is a steel tube that acts as a chimney for gas heaters and other enclosed fires. It
If you have a <i>heat pump</i> , is the filter cleaned regularly, according to the operation manual?			usually goes out through the roof.

For any 'No' answers go to Solution



	Yes	No	Do this to check
If you have a fireplace or wood- burner, is the <i>chimney cleaned</i> each year?			

For any 'No' answers go to Solution



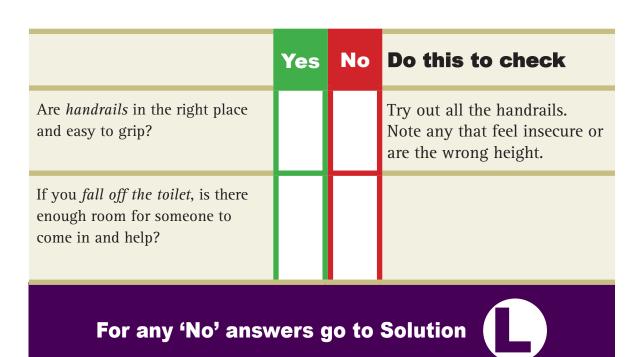
	Yes	No	Do this to check
If you have an open fireplace, do you have a <i>spark guard</i> ?			

For any 'No' answers go to Solution



#### **Bathrooms and toilets**

	Yes	No	Do this to check
Are there <i>security latches on the windows</i> to allow in fresh air while still being secure?			
Do the windows open and close easily?			
Is the floor non-slip?			Stand on the floor and slide one foot from side to side. If your foot slides easily your floor is too slippery. If you're uncomfortable doing this, ask someone else.
For any 'No' answers go to Solution			



#### **Bathrooms and toilets**

	Yes	No	Do this to check
Do the doors between rooms have lever handles?			Try out the handle. Note if it is difficult to use.
If it is a different sort of handle (e.g. a knob) is it easy to grip?			

For any 'No' answers go to Solution



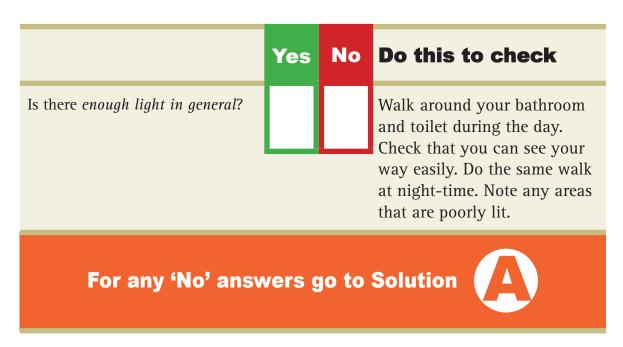
	Yes	No	Do this to check
Is the floor clear of things you could slip or trip on?			If you have carpets or rugs, look carefully for possible hazards such as rugs that slip or have curled-up edges.

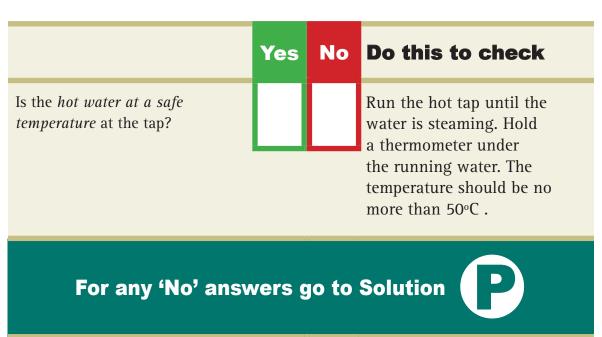
For any 'No' answers go to Solution



	Yes	No	Do this to check	
Is the <i>toilet bowl</i> secure and free from leaks around the floor?			Keep the toilet door open. Sit on the seat and shift your weight – the seat and bowl should not move. Feel for damp where the toilet meets the floor. If you are uncomfortable doing this ask someone else.	
Is the toilet seat secure?				
For any 'No' answers go to Solution				

#### **Bathrooms and toilets**





## What to do next

The completed assessment checklist highlights the areas that need attention for repairs and maintenance around your home.

The following Solutions section explains what to do and who the best person is to carry out the work.

There are several ways to find a tradesperson or handy person:

- Talk to family or friends about who they use and the quality of their work
- Contact a local organisation such as the Citizens Advice Bureau, RSA, Age Concern or Grey Power for a list of tradespeople

Unless you know the tradesperson well and are confident in their work always get at least two written quotes for the job.

Contact Work and Income (WINZ) if you need financial assistance for the work. You may be able to get help to pay for essential house repairs.

Phone: 0800 552 002 www.workandincome.govt.nz



Issue	Solution	Priority (1= highest)
Improve lighting	<b>Why do this:</b> Poor lighting can lead to falls, abrasions, sprains and broken bones.	1
	What to do: Improve lighting by putting in stronger bulbs or install more lights. Clean the light housing to allow more light to shine out. Please do not climb up to change a light bulb or reflector. Just note down which ones aren't making the grade.  Who can do it: Handy person to put in stronger bulbs. Electrician to install more lights.	
Increase the time the sensor is on	What to do: The light sensor has a dial that sets the amount of time the light is on. Do not try to adjust this yourself, just note which ones aren't on long enough.  Who can do it: Handy person.	1

Issue	Solution	Priority (1= highest)
Improve links between ramps and paths	Why do this: Uneven, slippery or hard-to-see surfaces can lead to falls and injuries.  What to do: This can sometimes be difficult to fix. You need to get advice for your situation.  Who can do it: A designer or inspector to assess the situation and then a builder to construct the solution. Information and funding advice is available at AccessAble, Enable New Zealand or the Disability Resource Centre.	
Make steps clearly visible	What to do: Mark the edges of the steps with bright paint.  Who can do it: Handy person or builder.	1

Issue	Solution	Priority (1= highest)
Close gaps between steps, repair uneven treads or crooked steps	What to do: This can sometimes be difficult to fix. You need to get advice for your situation.  Who can do it: A designer or inspector to assess the situation and then a builder to construct the solution. Information and funding advice is available at AccessAble, Enable New Zealand or the Disability Resource Centre.	1
Improve grip on path and driveway and steps  Improve grip on deck, balcony or patio	<ul> <li>What to do: Find out what is causing the slippery surface. If it is: <ul> <li>Oil-based (e.g. grease), use turpentine, petrol or a similar solvent to clean.</li> <li>Plant-based (e.g. grass, moss or lichen), use a water-blaster or spray with herbicide and remove dead plant with a stiff brush.</li> <li>Dirt-based (e.g. mud) use a water-blaster.</li> </ul> </li> <li>Who can do it: <ul> <li>A tradesperson or handy person.</li> </ul> </li> </ul>	1



Issue	Solution	Priority (1= highest)
Access to clothesline	What to do: Clear the pathway and any steps so you do not trip while carrying washing to the clothesline. If the path is slippery, refer to Solution C. Make sure any steps are sound and clearly marked.  Who can do it: Handy person.	2
Clothes dryer vent and lint filter	Why do this: A vent removes moisture and condensation created by the dryer which can lead to mould. It also reduces dust that can cause allergies. The dryer will be more efficient if the lint filter is clear.  What to do: Try to reduce your use of the dryer by using an outdoor clothesline. Install a duct to vent the air from the dryer directly outside. Remove the lint filter and peel off layer of fluff (lint) each time the dryer is used.  Who can do it: Tradesperson to install duct. You can clear lint filter.	3
Washing machine overflow	Why do this: An unsecured overflow pipe can dislodge and cause flooding. The tub plug may also block and stop the water draining.  What to do: Rather than drain the washing machine into the tub, install an overflow pipe that bypasses the tub.  Who can do it: Plumber	3

Issue	Solution	Priority (1= highest)
Light switches	Why do this: Lack of lighting can lead to falls which can lead to serious disability and having to move out of your home.	3
	What to do: Have light switches installed close to bed and at the top and bottom of the stairs.	
	Who can do it: An electrician.	
Improve safety of stairs	What to do: Assess the build quality of the steps and stairs. Are they a manageable height? If not, have them adjusted. Replace any carpet that is showing signs of wear and tear. It should be high quality with a tight weave and no underlay.  Who can do it: A builder and a carpet layer.	1
Electric blankets	Why do this: Worn and old electric blankets can cause electric shock, fire and sometimes death.  What to do: Have your electric blanket tested each year. Turn off the electric blanket when you go to bed. Make sure the electric blanket is tightly secured and flat on the bed. To store your electric blanket, roll it up. Do not fold.	1



Issue	Solution	Priority (1= highest)
Door Handles	Why do this: Lever handles are easier to use than rounded handles.	2
	What to do: Replace door handles with lever handles.	
	<b>Who can do it:</b> A builder.	
Cupboards and drawers	Why do this:  Poorly fastened cupboards and drawers may fall off and injure you. The contents could also fall out on you. If cupboards and doors are stiff, you may strain yourself trying to open them.  What to do: Tighten screws or replace worn-out hinges and fastenings. Stiff drawers may need sanding back or lubricating.  Who can do it: Householder or handy person.	2
Balcony decking	What to do: Repair insecure or missing decking. Waterblast slippery surface, apply anti-slip surface which can be either applied like a paint or as a stick-on strip.  Who can do it: Builder or handy person.	2



Issue	Solution	Priority (1= highest)
Roofing and guttering	Why do this: A well maintained roof keeps you dry, warm and healthy and can prevent expensive problems further down the track.	2
	What to do:  Rust on roof – sand and then paint.  Tiles loose or missing – repair or replace.  Rust in gutters – sand and repaint, or replace guttering.  Fixings – replace insecure or missing nails, screws and joiners.  Moss – remove with a wire brush and repaint.  Who can do it:  Builder or handy person.	
Dripping taps	Why do this: Dripping taps waste water, increase the power bill and could cause rot and mould.  What to do: Change the washers or replace worn parts in the tap.  Who can do it: Handy person or you may need a plumber.	1

Issue	Solution	Priority (1= highest)
Decking/balcony	What to do: Repair insecure or missing decking. Waterblast slippery surface, apply anti-slip surface which can be either applied like a paint or alternatively as a stick-on strip. Who can do it: Builder or handy person.	2
External walls and windows	What to do: Outside walls and windows should be washed every six months with a soft broom and low-pressure hose. This will increase the lifetime of the cladding. Sand back flaking or cracked paint, undercoat and repaint. Replace any rotten boards.  Who can do it: Householder, handy person, painter or builder.	4
Gutters and downpipes	Why do this: Water trapped in gutters can cause serious damage to the roof and walls.  What to do: Scoop out weeds, leaves and built-up dirt. Use a hose to flush through gutters and downpipes.  Who can do it: Handy person.	1



HAPPY HINT: Overgrown trees and falling leaves can block gutters and makes paths slippery. Keep the garden trimmed back to save on repair costs and improve safety around the house.



Issue	Solution	Priority (1= highest)
Underneath the house	<ul> <li>What to do: If your house is on piles, make sure the under-floor area is dry and well ventilated: <ul> <li>Lay down and secure a large black plastic sheet to ensure that no ground moisture makes its way into the house.</li> <li>Remove any vegetation from around the vents.</li> <li>Make sure the grills are clear from any obstructions.</li> </ul> </li> <li>Who can do it: <ul> <li>Builder or handy person.</li> </ul> </li> </ul>	2
Toby (mains water tap)	What to do:  To find out where your toby is, look on your building plans or ring the council.  This is important information in an emergency. Write down the location of the toby and keep with your emergency phone numbers.  Who can do it:  You, or ask someone else to find out.	3

Issue	Solution	Priority (1= highest)
Chimney	Why do this: Clogged-up chimneys do not burn efficiently and may catch fire.	2
	What to do:  Have the chimney professionally cleaned every year. It is best to do this at the end of each heating season so you are ready for the next winter. Most insurance companies expect this.	
	Who can do it: A professional chimney sweep.	
Large appliances	Why do this: Unstable appliances can fall on you and cause other damage.	2
	What to do:  Make sure that appliances such as TVs and microwaves are on a solid, stable base or inside a stable cabinet.	
	Who can do it: A builder or handy person.	
Elements and hobs	Why do this: Faulty electrical elements and gas hobs are fire hazards.	1
	What to do: Call in a professional.	
	Who can do it: Electrician, Plumber (gas), supplier or agent for the brand of appliance.	

Issue	Solution	Priority (1= highest)
Power cords and power points - trip hazard	Why do this: It is easy to trip and hurt yourself on power cords that cross the floor.	1
	What to do: Use another power point. If there isn't one available have one installed in a better position (about one metre up from the floor and not in a corner).	
	Who can do it: Electrician.	
Power cords and plugs - in poor condition	Why do this: Electrical appliances in good condition are less likely to catch fire or give you an electric shock.	1
	What to do: If power cords or plugs show signs of wear they must be repaired or replaced.	
	Who can do it: Electrician.	
Mats and carpet - slip or trip hazard	Why do this: Falling over can cause serious injuries and loss of independence.	1
	What to do: Replace mats or carpets that have curling edges or worn patches that could cause a fall. Put non-slip strips under rugs or mats on smooth floors.	
	<b>Who can do it:</b> Householder or handy person.	



HAPPY HINT: It is easy to trip over pets. Make sure their eating and sleeping areas are out of the way.



Issue	Solution	Priority (1= highest)
Appliance storage	Why do this: You might injure yourself if it is difficult to get appliances out. It is also dangerous to have too many appliances for the number of power points.	2
	What to do: Store regularly used appliances between knee and shoulder level.	
	If you have a storage area, reduce the number of appliances kept there.	
	Have more power points installed.	
	Make sure each appliance has a long enough power cord.	
	Who can do it: You can reduce the number of appliances stored. For other tasks call an electrician.	
Stairs and Handrails	Why do this:  A fall down stairs or off the toilet can lead to serious disability and having to move out of your home.	2
	In New Zealand, 610 people a week claim for stair-related accidents.	
	What to do: Install or adjust handrails so they are secure and suit your height.	
	Who can do it: Occupational Therapist or similar expert for advice. Builder to install.	



Issue	Solution	Priority (1= highest)
Stair risers	What to do: Close all open risers (the space between each step) so your foot cannot get caught.  Who can do it: Builder.	3
Steps	What to do: Repair steps so they are an even width and height.  Who can do it: Builder.	2
Make steps clearly visible	What to do: Mark the edges with bright paint Who can do it: Handy person or builder.	1
Waste and recycling	Why do this: Easy-to-use waste and recycling bins are more likely to get used.  What to do: Have a dedicated storage area for recycling that has at least two compartments (i.e. paper and glass) and is at least 10 litres in volume. Make sure it is in an area that can be easily accessed.  Who can do it: Handy person or get someone to help.	3



Issue	Solution	Priority (1= highest)
Smoke alarms	Why do this: A smoke alarm that works properly can save your life. In 80% of Fire Service callouts, smoke alarms are either not installed or not working.	1
	What to do: Smoke alarms work best if they are on the ceiling and kept clear of dust. Clean with a vacuum cleaner every two months. Consider a smoke alarm that is wired-in as part of a security/monitoring system or buying long-life photoelectric type smoke alarms.  Who can do it: Ask someone else to get up on a ladder.	
Smoke alarms – battery	What to do: Smoke alarms must have a battery. To test if your battery is working, press the button on the outside of the alarm casing.  Who can do it: Ask someone else to get on a ladder. The Fire Service checks smoke alarms and changes batteries.	1
Smoke alarms – sound of	What to do: You need to be able to hear the smoke alarm when you are asleep and wherever you are in the house. Replace all your alarms that don't easily alert you. Advice is available at the <i>Disability Resource Centre</i> .  Who can do it: Get someone to test all of the smoke alarms while you are in the house.	1



Issue	Solution	Priority (1= highest)
Fire blanket	<ul> <li>What to do: Use a fire blanket to: - Smother a kitchen fire Wrap around a person whose clothes are on fire As a cover to escape through flames.</li> <li>Who can do it: Buy a fire blanket at your hardware store.</li> </ul>	2
Spark guard	Why do this: A spark guard screen stops sparks from an open fireplace starting a fire. It also protects your pets and flooring surfaces.  What to do: Buy a spark guard at your hardware store.  Who can do it: You can put it in place.	2
Heaters	Why do this: Heaters (fan, bar, exposed element, oilfilled radiators, gas or other heaters) may catch fire if anything is draped on them or they fall over.  What to do: Follow the 'heater metre rule'. Leave one metre of space between the heater and anything else.  Who can do it: You can use the 'heater metre rule'.	



Issue	Solution	Priority (1= highest)
Fire plan	Why do this: A fire plan is a practised drill so you automatically know what to do in an emergency.	1
	What to do: Come up with a plan so you know what to do and can account for everyone who lives in your house.	
	Know how to escape from each room in the house. Try to have two ways out.	
	Make sure escape-route doors and windows are easy to open.	
	Keep keys in deadlocks when at home. Practise the escape drill every six months.	
	<b>Who can do it:</b> The local Fire Service or Citizens Advice Bureau can help.	
Earthquake plan	What to do: Contact your local council about how to prepare your home for an earthquake.	1
Hot water	<b>Why do this:</b> The chance of burning yourself is greatly increased if the hot water at the tap is above 50°C.	1
	<b>What to do:</b> Install a tempering valve, but also check that your hot water cylinder/water heating appliance is set to 60°C for health reasons.	
	<b>Who can do it:</b> A registered plumber only.	



Issue	Solution	Priority (1= highest)
Unflued gas heaters	Why do this: Unflued gas heaters release a lot of moisture into the room and make breathing more difficult. They are also an expensive way to heat your home.  What to do:	2
	Replace your heater. You may be able to get a heating subsidy from EECA (Energy Efficiency and Conservation Authority). Make contact with the Citizens Advice Bureau.  Who can do it:	
	Handy person or get someone to help.	
Range hood	Why do this:  Moisture, pollutants and odours from cooking are vented outside to keep indoor air healthy.	3
	What to do: Check and clean the grease filters. Make sure the range hood motor is working and the vent is not blocked.	
	Who can do it: Appliance installer or electrician.	
Heat pump	Why do this: Blocked air filters reduce the heat pump's efficiency, which costs more in power.	3
	What to do: Check the operation manual. If you don't have a manual, ask the installer for one.	
	<b>Who can do it:</b> Handy person.	



Issue	Solution	Priority (1= highest)
Windows that open easily	Why do this: Ventilation all year round is important for healthy indoor air.	3
	What to do:  If the window is inaccessible leave it shut.  If it is jammed have it repaired.	
	Who can do it: Builder.	
Laundry Products	Why do this: Laundry products can be toxic so need to be easy to identify and kept safe.	2
	What to do:  Make sure laundry products are kept out of reach of children and are clearly labelled. A cupboard with a child-proof lock is recommended.	
	Who can do it: Handy person or builder.	
Security latches on the windows	Why do this: Keep the home secure while allowing ventilation. Air flow is important to stop condensation in winter and over-heating in summer.	2
	What to do: Buy window security latches from hardware store.	
	Who can do it: Handy person or builder.	



Issue	Solution	Priority (1= highest)
Mould	Why do this:  Mould is bad for your health – it has toxins that can upset your stomach and affect your lungs. Mould also damages carpets, paint, wallpaper and plasterboard.	2
	What to do:  Mould needs moisture to grow so keep the inside of your house dry. Moisture increases with flueless gas heaters, showers and baths, drying clothes inside, cooking, and damp coming up through the floor. To fix:	
	Flueless gas heaters – replace with a different sort of heater.	
	Showers and baths – open a window or use an extractor fan in the bathroom.	
	Install a shower dome.	
	Drying clothes - hang them up outside.	
	Cooking – use a rangehood to suck up steam.	
	Ground moisture from under the house – secure a plastic groundsheet to cover the area under the floor.	
	Replace any plasterboard or wallpaper that has been damaged by mould. Use white vinegar to kill mould. Then, to take away the staining on mouldy ceilings and walls, make a 25% mix of household bleach, rub clean and allow to dry before repainting with an anti-mould paint.	
	Who can do it: You or a family member or friend, a handyman, painter or builder.	



Issue	Solution	Priority (1= highest)
Insulation	Why do this: Insulation reduces damp and mould as well as keeps your house warmer. Cold houses are associated with breathing problems, asthma, and high blood pressure. To stay healthy, keep your house temperature at 18°C. If you have a health condition the temperature should be warmer.	2
	What to do: Ask your community energy group (the Citizens Advice Bureau will have a contact name).	
	Who can do it: Your community energy or retrofit provider or a tradesperson.	
Toilet bowl and seat	Why do this: A secure seat and bowl will reduce the chance of you falling off the toilet and getting hurt or stuck. Water leaking from the toilet bowl can lead to mould, become a slip hazard and rot the flooring.	1
	What to do: For the toilet seat, tighten the wing-nuts where the seat attaches to the bowl. If the thread is worn out, replace the toilet seat. If the toilet bowl is not stable and/or leaking, call in a plumber.	
	Who can do it:  Householder or handy person for toilet seat. Plumber for toilet bowl.	





Empowering housing decisions as we age

If you would like further information about this booklet please contact CRESA (Centre for Research, Evaluation and Social Assessment)

Freephone: 0508 427 372

Phone: 04-384 5921 Fax: 04-384 5923

Kay Saville-Smith – Research Programme Leader kay.saville-smith@cresa.co.nz

Ruth Fraser – Research Programme Co-ordinator ruth.fraser@cresa.co.nz

CRESA PO Box 11260, Manners Street Wellington 6142