
MEMO

To: Board Members
From: Angelea Stanton, Acting Consumer Council Chair
Date: 22 May 2019
Subject: **Consumer Council Report**

Status

This report contains:

- For decision
- Update
- Regular report
- For information

The Consumer Council met in Nelson on Monday 20 May 2019.

Vaccination and 'the flu' was a topic raised in discussions, including that Council members had seen information in the media, such as the article on stuff.co.nz 'Hospitalisations indicate flu season has hit Nelson Marlborough'. The Council discussed that the eligibility for free vaccines should be widely advertised, as anecdotally both consumers and health professionals were unsure of the criteria.

The Council received an update on the Models of Care programme. While the MoC programme is currently consolidating through business cases and requests for investment, as the programme goes forward the Council would like to support and encourage consumer engagement in the workstreams.

The Annual Plan and System Level Measures draft was discussed at a high level with the Council. The Council was pleased about the focus on equity included in the plan. In the future, the Council would appreciate more time to review and provide feedback on Annual Plans and System Level Measures to ensure they are able to provide considered input.

Diane Strong, who as well as being a Consumer Council, is a Board member on the National Choosing Wisely Committee, gave a brief overview of the Choosing Wisely Forum which she attended on 10 May 2019. The Council also met with the Improvement Facilitator who has recently been assigned to the NMH Choosing Wisely Committee.

We have three new Consumer Council members who will be attending their first meeting in June.

Angelea Stanton
Acting Consumer Council Chair

RECOMMENDATION:

THAT THE BOARD RECEIVES THE CONSUMER COUNCIL REPORT.